



Technical Service Bulletin

66 Water splashes into the cargo area when the rear lid is opened with standing water on it

66 21 81 2065342/1 December 13, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS 6 Avant	2021	All	Not Applicable
A6 allroad	2020 - 2021	All	Not Applicable

Condition

Customer states:

- When the customer opens the rear lid with standing water on the vehicle after a rain or car wash the residual water splashes into the cargo area.

Workshop findings:

- The water is channeled through the side rear spoiler abruptly and is not channeled efficiently enough to avoid water entry into the cargo area.

Technical Background

1. The sealing surfaces between the center rear spoiler and the side rear spoilers are incorrectly sealed. As a result, pooled water runs out of this area when the rear lid is opened.



Figure 1. Water rushing from a poorly sealed rear spoiler connection.



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2. This symptom can occur on either the left or right sides. Figure 2 shows the improved seal on the end of the spoiler (in orange).



Figure 2. Improved seal at the end of the spoiler body.

Production Solution

The sealing on the spoiler components has been improved in production.

Service

Replace the side rear spoiler on both the right and left sides according to the Elsa Repair Manual.

Warranty



Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6658		
Damage Code:	0050		
Labor Operations:	Replace rear spoiler – Both sides	6658 5612	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2065342/1		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
4K9854871A 5FQ	 Spoiler, black-glossy, Left	01
4K9854872A 5FQ	 Spoiler, black-glossy, Right	01



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Additional Information

All parts and service references provided in this TSB (2065342) are subject to change and/or removal.

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