



Technical Journal

TITLE:

Wireless Phone Charger button not visible after PDS

REF NO: TJ 36033.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-08-30	STATUS DATE: 2021-09-10
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

This Technical Journal is valid for the listed SPA vehicles with Google Android infotainment (iCUP) and Wireless Phone Charger from My 2022->.

If the WPC glass toggle button cannot be found in *CCD Controls* menu after performing *PDS Upgrade*, please follow the instruction under “Service”.

WPC = Wireless Phone Charger

IHU = Infotainment Head Unit

PDS = Pre Delivery Service

CCD = Center Console Display

iCUP = Infotainment and Connectivity Unity Program

CSC Customer Symptom Codes

Code	Description
7S	Cellular phone/Other cellular phone problems



DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235							2022-9999		-	201222-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952

SERVICE:

To activate the WPC function in the CCD-menu, please press and hold the “home button” for 20 seconds to manually reboot the IHU.

Work is ongoing to find a permanent solution.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support needed”, use function group 3900.