

Technical Journal

TITLE:

Drained MVBM on showroom vehicles w/o Brigo ShowMode device

REF NO:
TJ 35877.1.0

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2021-10-15

STATUS DATE:
2021-10-21

FUNC GROUP:
3111

FUNC DESC:
Battery, complete

Page 1 of 2

“Right first time in Time”

DESCRIPTION:

If a vehicle is displayed on the showroom floor for longer periods of time without a Brigo ShowMode the MVBM may be depleted, please see more under service.

Central Electronic Module (CEM)

Mid Voltage Battery Module (MVBM)

Brigo (Volvo Car Showmode tool)

State Of Charge (SoC)

CSC Customer Symptom Codes

Code	Description
LM	12 V main battery/Dead battery
3L	Technician information/Repair information/Not for warranty use

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
22X	06	B06KERS					2022-9999		-	202022-999952
22X	L1	BL1KERS					2022-9999		-	202022-999952
23X	06	B06KERS					2022-9999		-	202022-999952
23X	L1	BL1KERS					2022-9999		-	202022-999952
246	06	B06KERS					2022-9999		-	201946-999952
246	L1	BL1KERS					2022-9999		-	201946-999952

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SERVICE:

The engine must be started once a week for approx. 10 minutes to re-charge the MVBM up to approx. 50 - 55% SoC. There are no other possibilities to recharge the MVBM.

Note: If the vehicles features are used/demonstrated extensively for long periods/hours, more frequent recharging of the MVBM may be needed.

Please inform show room/sales personnel of this TJ.

Warranty claim info:

All replacements of a MVBM on vehicle with less than 50.0 Km on the odometer may be subject to warranty claim control.

No warranty claim accepted for a job described in this TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3111.