VOLVO CAR
SERVICE AND PARTS BUSINESS

Service Manager Bulletin

TITLE:

R10058/R10125 Driver Airbag Returns - Shipping Instruction

GROUP:	NO:	ISSUING DEPARTMENT:	CAR MARKET:
88	010		United States

REVISIONS:	ISSUE DATE:	STATUS DATE:
	2021-09-20	2021-10-01

"Right irst time in Time"

If 40 airbag kits are not accumulated every two weeks, please contact XPO at SCFieldAction.14305@xpo.com to arrange a smaller return.

CONTINENTAL US 48 STATE RETAILERS: Please follow steps 1-7 below.

Please contact XPO at SCFieldAction.14305@xpo.com for documentation and to arrange pickup when you have a full pallet of 40 airbags, or every 2 weeks if 40 airbag kits are not accumulated.

If not possible to store 40 airbag kits at your facility, please email XPO prior to two weeks to arrange a smaller return.

For support, call Tel #: (210) 250 5079 or (210) 250 5061

HAWAII, ALASKA, and PUERTO RICO RETAILERS: Contact the following TK services /XPO USA representative directly for shipping instructions:

Tel #: (210) 250 5061
Email: SCTakataRestraints_International@xpo.com

DO NOT follow below steps 1-7.

****DO NOT DEPLOY THE INFLATOR****

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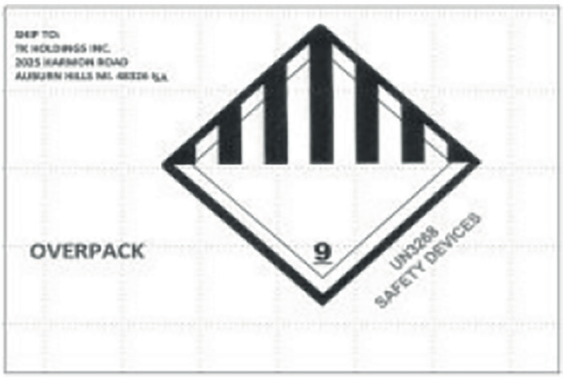
1. Shipping Documents

a) Pallet Label

- To be emailed by XPO
- To be affixed to each Pallet

b) Over-pack Label



- To be emailed by XPO
- To be affixed to the outside of each pallet

c) Bill of Lading (BOL)

- To be emailed by XPO.
- Print 2 copies: 1 for Retailer records, 1 for the pickup Driver.

d) Emergency Response Guide (EGR)

- To be emailed by XPO.
- To be provided by the Retailer to the pickup Driver for each shipment

2. Packing Instructions

****DO NOT DEPLOY THE INFLATOR****

a) Use the packaging that the new Airbag was delivered in to return the old Airbag.

b) Confirm box is in acceptable condition.
Box should be in good condition with no visible signs of damage and should be capable of withstanding additional transportation.

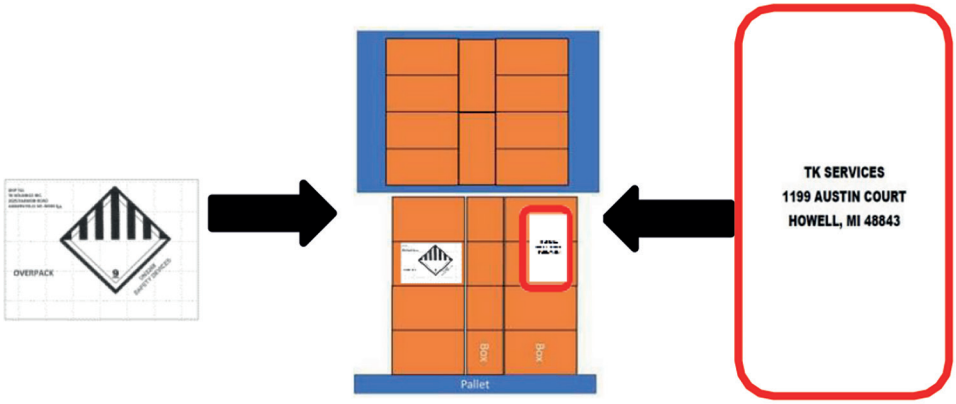
c) If a new box is needed, order one by following the normal parts ordering procedures using part number 6766111.
NOTE: only a new box can be ordered, the steel cage must be re-used.

d) Place the un-deployed driver airbag in the “cradle” of the box insert.

3. Closure Instructions

a) Close the top box flap, located on front panel of box using a 2” wide by 4” long piece of tape to securely close the box.

4. Shipping Instructions – Prepare the Pallet



a) Accumulate and palletize airbag kits

b) Arrange airbag kits on pallet, below shows an example

- 10 boxes per row/layer
- 4 rows/layers per pallet

c) Shrink-wrap kits to pallet

d) Affix over-pack label and pallet label on (1) SIDE of pallet (not on top)

e) If 40 airbag kits are not accumulated every 2 weeks, please proceed to step 5.

5. Shipping Instructions – Schedule LTL Pickup

a) Upon accumulating 40 airbag kits (1 Over-pack/Pallet) minimum

- Contact XPO at the e-mail noted above. If 40 airbag kits have not been accumulated every 2 weeks, please contact XPO to arrange a smaller return

b) Have the following Information available

- Retailer #
- Quantity of over-packs/pallets
- Quantity of Driver Airbag Kits on each pallet
- Email address where shipping documentation can be received
- Lift gate service needed?

6. Shipping Instructions – Ship

a) Give 1 Copy of BOL and 1 Copy of ERG to Driver

b) Retain 1 Copy of BOL for Retailer records and archive for at least 2 Years