

Service Manager Bulletin

TITLE:

Hands-Free Power Operated Tailgate/Trunklid

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| Page 1 of 1 | | | | |

“Right first time in Time”

Due to the global semi-conductor shortage, the sensor for the hands-free function (kick sensor) of the Power Operated Tailgate/Trunklid will be temporarily removed from the MY22 XC60, S90 and V90 Cross Country.

Affected cars will not have the hands-free feature but will retain the Power Operated Tailgate/Trunklid functionality.

The supply of semi-conductors for the Power Operated Tailgate remains stable and will continue to be included as a stand-alone option per the MY22 offer structure.

The removal timing is staggered across the affected models for a total of five weeks of production for each model without the feature.

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| XC60 | 22w36 through 22w40 |
| V90 Cross Country | 22w38 through 22w42 |
| S90 | 22w40 through 22w44 |

How do I know which cars don't have this feature?

Cars without the hands-free function will have a decal to inform you and your customers the feature is missing. The decal should be removed by the customer after delivery and not before.

Any MY22 car with the hands-free function will continue to come with a decal attached to the rear bumper to help instruct customers on how and where to kick. No price adjustment will be made.

Will the customer be able to receive this feature in the future?

We are investigating the possibility to add the hands-free sensor at a later time. The ability to update will be addressed in a future communication.