VOLVO CAR SERVICE AND PARTS BUSINESS



# Parts Bulletin

# TITLE: R10058/R10125/R10136 Driver Airbag Returns - Shipping Instruction GROUP: CAT/NO: CAR MARKET: 88 010 United States REVISIONS: ISSUE DATE: STATUS DATE: 2021-09-20 2021-10-14 Page 1 of 5

# "Right first time in Time"

If 40 airbag kits are not accumulated every two weeks, please contact XPO at <u>SCFieldAction.14305@</u> <u>xpo.com</u> to arrange a smaller return.

# CONTINENTAL US 48 STATE RETAILERS: Please follow steps 1-7 below.

Please contact XPO at <u>SCFieldAction.14305@xpo.com</u> for documentation and to arrange pickup when you have a full pallet of 40 airbags, or every 2 weeks if 40 airbag kits are not accumulated.

If not possible to store 40 airbag kits at your facility, please email XPO prior to two weeks to arrange a smaller return.

For support, call Tel #: (210) 250 5079 or (210) 250 5061

# HAWAII, ALASKA, and PUERTO RICO RETAILERS: Contact the following TK services /XPO

USA representative directly for shipping instructions:

Tel #: (210) 250 5061 Email: <u>SCTakataRestraints\_International@xpo.com</u>

DO NOT follow below steps 1-7.

# **\*\*DO NOT DEPLOY THE INFLATOR\*\***



# 1. Shipping Documents

a) Pallet Label



- To be emailed by XPO
- To be affixed to each Pallet

# b) Over-pack Label



- To be emailed by XPO
- To be affixed to the outside of each pallet



# c) Bill of Lading (BOL)



d) Emergency Response Guide (EGR)

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- To be emailed by XPO.
- Print 2 copies: 1 for Retailer records, 1 for the pickup Driver.

- To be emailed by XPO.
- To be provided by the Retailer to the pickup Driver for each shipment

# Parts Bulletin 88-010



### 2. Packing Instructions

# **\*\*DO NOT DEPLOY THE INFLATOR\*\***



- a) Use the packaging that the new Airbag was delivered in to return the old Airbag.
- b) Confirm box is in acceptable condition. Box should be in good condition with no visible signs of damage and should be capable of withstanding additional transportation.
- c) If a new box is needed, order one by following the normal parts ordering procedures using part number 6766111.NOTE: only a new box can be ordered, the steel cage must be re-used.
- d) Place the un-deployed driver airbag in the "cradle" of the box insert.

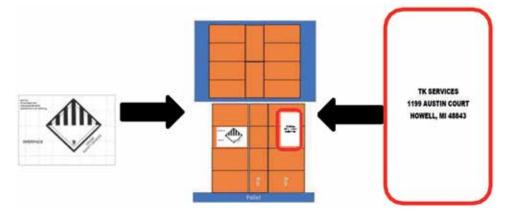
#### 3. Closure Instructions



a) Close the top box flap, located on front panel of box using a 2" wide by 4" long piece of tape to securely close the box.



# 4. Shipping Instructions – Prepare the Pallet



- a) Accumulate and palletize airbag kits
- b) Arrange airbag kits on pallet, below shows an example
  - 10 boxes per row/layer
  - 4 rows/layers per pallet
- c) Shrink-wrap kits to pallet
- d) Affix over-pack label and pallet label on (1) SIDE of pallet (not on top)
- e) If 40 airbag kits are not accumulated every 2 weeks, please proceed to step 5.

#### 5. Shipping Instructions – Schedule LTL Pickup

- a) Upon accumulating 40 airbag kits (1 Over-pack/Pallet) minimum
  - Contact XPO at the e-mail noted above. If 40 airbag kits have not been accumulated every 2 weeks, please contact XPO to arrange a smaller return
- b) Have the following Information available
  - Retailer #
  - Quantity of over-packs/pallets
  - Quantity of Driver Airbag Kits on each pallet
  - Email address where shipping documentation can be received
  - Lift gate service needed?

#### 6. Shipping Instructions – Ship

- a) Give 1 Copy of BOL and 1 Copy of ERG to Driver
- b) Retain 1 Copy of BOL for Retailer records and archive for at least 2 Years