

**MODEL****SIB 62 05 21****NAVIGATOR VI NOT RECOGNIZED IN CLUSTER**

2021-09-22

Model	Model Description
K63	S 1000 R

SITUATION

K63 S 1000 R motorcycles do not have an option for a factory-installed navigation preparation; navigation preparation is only available as a dealer-installed accessory.

When Navigator VI is installed at the dealer, it will be supplied power, but recognition in the TFT display and operation via the Multi-Controller will not work.

The cause for this functional limitation is the lack of navigation preparation option in the vehicle order, and thus the inability to retrofit this option via ISTA.

CORRECTION

ISTA version 4.32.10, scheduled for release in the end of October 2021, will allow the retrofit of navigation preparation and the TFT cluster and Multi-Controller functionality.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 62 05 21 Navigator VI not recognized in cluster.pdf](#)

Service Information Bulletin

Instruments

September 22, 2021

62 05 21

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**BMW
MOTORRAD**

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