



SIB 01 04 21

2021-09-24

FRONT GRILLE UPPER/LOWER ACTIVE AIR FLAPS: LTD WTY EXT TO 15 YEARS/150,000 MILES

MODEL

E-Series	MY	Model Description	Production Dates	Engine
G30	2018 - 2019	530e iPerformance	February 22, 2017 to June 14, 2019	XB1H
G30	2018 - 2019	530e xDrive iPerformance	February 22, 2017 to June 27, 2019	XB1H

Note: The Model information above is for informational purposes only, it is not the only deciding factor.

For applicable MY 2017 G12, G30 model vehicles, an extended limited warranty coverage of 10 years/120,000 miles applies to the Upper and Lower Active Air Flaps on these vehicles, please refer to SI B01 01 19.

For applicable MY 2018 G01, G12, G30, G32 model vehicles, an extended limited warranty coverage of 15 years/150,000 miles applies to the Upper and Lower Active Air Flaps on these vehicles, please refer to SI B01 12 19.

The 2018 Model Year 530e iPerformance Sedans/530e xDrive iPerformance Sedan model vehicles were removed from SI B01 01 19 and were added to this bulletin with its first posting.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific Vehicle Comment shown below:

Please see SI B01 04 21 (DC 51 64 90 01 00): For this vehicle, the Radiator Grille Upper and Lower Active Air Flaps limited emission-related warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California TZEV emission regulation (model year dependent), the standard emission-related coverage for these components are 15 years/150,000 miles (Replaces the 10/120 coverage).

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

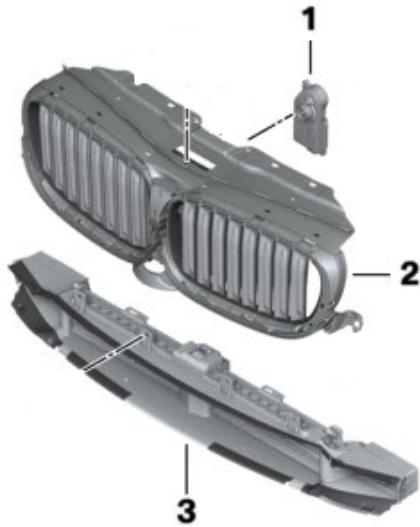
SITUATION

Component-Specific Limited Warranty Extension

For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Radiator Grille Upper and Lower Active Air Flaps** to:

- **15 years/150,000 miles as determined by the vehicle's original in-service date**

- This component-specific limited warranty extension applies to defects



- in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.
 - Air flap issues caused by debris/blockage from outside influences is not a defect in materials or workmanship and is not claimable.
 - During the extended limited warranty coverage period (Eligible vehicles that are beyond the 4 year/50,000 mileage New Vehicle Limited Warranty coverage), Active Air Flap repairs for surface appearance/cosmetic-related defect issues are not covered.

1. Air flap control (drive), active, upper
2. Air flaps, upper (assembly)
3. Air flaps, lower (assembly)

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA sent VIN-specific customer notification letters.

CAUSE

A check engine light or check control message is present for the active air flaps behind the kidney grilles.

The potential component-related causes of these faults are a:

1. Mechanical issue with the linkage of the upper or lower active air flap; and/or an
2. Internal short circuit of the adjustment motor.

One or more of the following faults may be stored for the active air flaps behind the kidney grilles, refer to the corresponding SIB(s) listed below to determine the repair procedure that applies:

Fault Codes	Service Information Bulletin
138207	B51 21 19
138220	B51 21 19
138402	B51 21 19
13820D	B51 21 19
13820E	B51 21 19
21B043	B51 21 19
279B00	B51 21 19

Or:

Upon visual inspection, the passenger side upper active air flaps are either stuck open or closed, and they will not move and there are no faults stored for the active air flaps.

Refer to SI B51 22 19 for the corresponding repair instruction that may apply.

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

Determine the vehicles current I-Level using ISTA, AIR or the vehicle key read information.

Depending the fault codes stored and/or issue, diagnose and repair the vehicle listed above as outlined in:

- SI B51 22 19
- SI B51 21 19

When performing a repair described in this bulletin, always refer to the applicable ISTA, AIR repair instructions and ETK to determine if any other additional related parts/hardware, such as one-time use fasteners, screws/bolts, nuts, seals and/or lubricants that must also be replaced, installed and/or applied.

PARTS INFORMATION

SI B51 22 19

Part Number	Description	Quantity
51 12 9 850 687	Holder	1

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the applicable replacement part numbers.

SI B51 21 19

Part Number	Description	Quantity
Refer to ETK	Air flap control (drive), active, upper (see below)	1
Or:		
Refer to ETK	Air flaps, upper (assembly)	1
And/or:		
Refer to ETK	Air flaps, lower (assembly)	1

- **Important:** If the **Air flap control (drive), active, upper** is the issue and it **is available separately** (per ETK), then only replace the upper flap drive to correct this issue.
- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **Only in conjunction with parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed in-conjunction with performing a covered repair, these required additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The coverage below (A or B) applies to eligible US-specification BMW vehicles that are registered, operated, and have their covered repair performed by an authorized BMW center in the United States (including Puerto

Rico) for defects in materials or workmanship.

For the BMW Models listed above:

- A. If the vehicle is registered in the State of California (CA), or another State that has fully adopted the State of California (CA) TZEV regulation (CT, ME, MD, MA, NJ, NY, OR, RI and VT), under the terms of this regulation the standard Front Grille Upper/Lower Active Air Flaps emission-related coverage is 15 years/150,000 miles.
- 1. If the vehicle is registered in one of the remaining States, including DE, OR, PA and WA which did not fully adopt the CA TZEV regulation or Puerto Rico, then this component-specific extended limited warranty coverage to 15 years/150,000 miles applies.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The 2018 Model Year 530e iPerformance Sedans/530e xDrive iPerformance Sedan model vehicles were removed from SI B01 01 19 and were added to this bulletin with the first posting.

Active cooling damper control-related fault codes/repairs that are caused by debris/blockage from outside influences is not a defect in materials or workmanship and is not claimable.

During the extended limited warranty coverage period (Eligible vehicles that are beyond the 4 year/50,000 mileage New Vehicle Limited Warranty coverage), Active Air Flap repairs for surface appearance/cosmetic-related defect issues are not covered.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again, it is covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

Defect Code:	5164900100	G12 N63 G30 B58 air flap control system
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SI B51 22 19 Applies

Vehicle arrives at your center for this Repair (No other Main work will be performed/claimed during this workshop visit)

Labor Operation	Description	Labor Allowance
51 00 001*	Performing vehicle diagnosis – test module (Main work)	2 FRU
Or		
00 58 000*	Diagnosis Worktime Flat Rate (See below) (Main work)	2 FRU
And:		

51 74 702	Installing the retaining pin for linkage of the air flap	Refer to AIR
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Or:

Vehicle is already in the Workshop

Labor Operation	Description	Labor Allowance
51 74 702	Installing the retaining pin for linkage of the air flap	Refer to AIR

Or, per:

SI B51 21 19 Applies

Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)	Refer to AIR

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead 00 00 006

And, as necessary:

Labor Operation	Description	Labor Allowance
61 00 006*	Performing vehicle diagnosis – test module	Work time (WT)
Or		
00 58 000*	Diagnosis Worktime Flat Rate (See below)	2 FRU

Work time labor operation codes 61 00 006 and 00 58 000 are not considered a Main labor operations.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

And, as required:

Labor Operation	Description	Labor Allowance
51 74 600	Replace the upper air flap	Refer to AIR
Or:		
51 74 601	Replacing bottom air duct	Refer to AIR
Or:		
51 74 602	Replace upper air flap and air duct	Refer to AIR
Or:		
51 74 610	Replace upper air flap control active	Refer to AIR
Or:		
51 74 620	Replace upper air flap control active and air duct	Refer to AIR

lower

Refer to AIR for the corresponding flat rate unit (FRU) allowances for the above.

During this workshop visit, the vehicle identified above may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Update the vehicle to the required i-level or higher by performing and submitting for one of the open Technical Campaigns instead.

Please be sure to also perform any additional before and/or after work (including installing labels) the campaign repairs require and/or close the remaining open programming and encoding Technical Campaign repairs as outlined in the corresponding Service Information Bulletin.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- **B-ELWR 2021 Active Air Flaps G30 XB1H 15Y150M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: B-ELWR 2021 Active Air Flaps G30 XB1H 15Y150M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

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BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department