



SIB 16 02 21

2021-07-22

SERVICE ACTION: REPLACE THE FUEL FILLER PIPE

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

G05 (X5 Sports Activity Vehicle)

Note: The affected vehicle is a European-market model which is currently being driven in the USA.

SITUATION

The hose clamp connecting the fuel filler pipe to the fuel tank may have been positioned incorrectly.

Furthermore, owing to its larger outer diameter, the filler pipe installed in the vehicle cannot be positioned up to the end position in the connecting hose.

CORRECTION

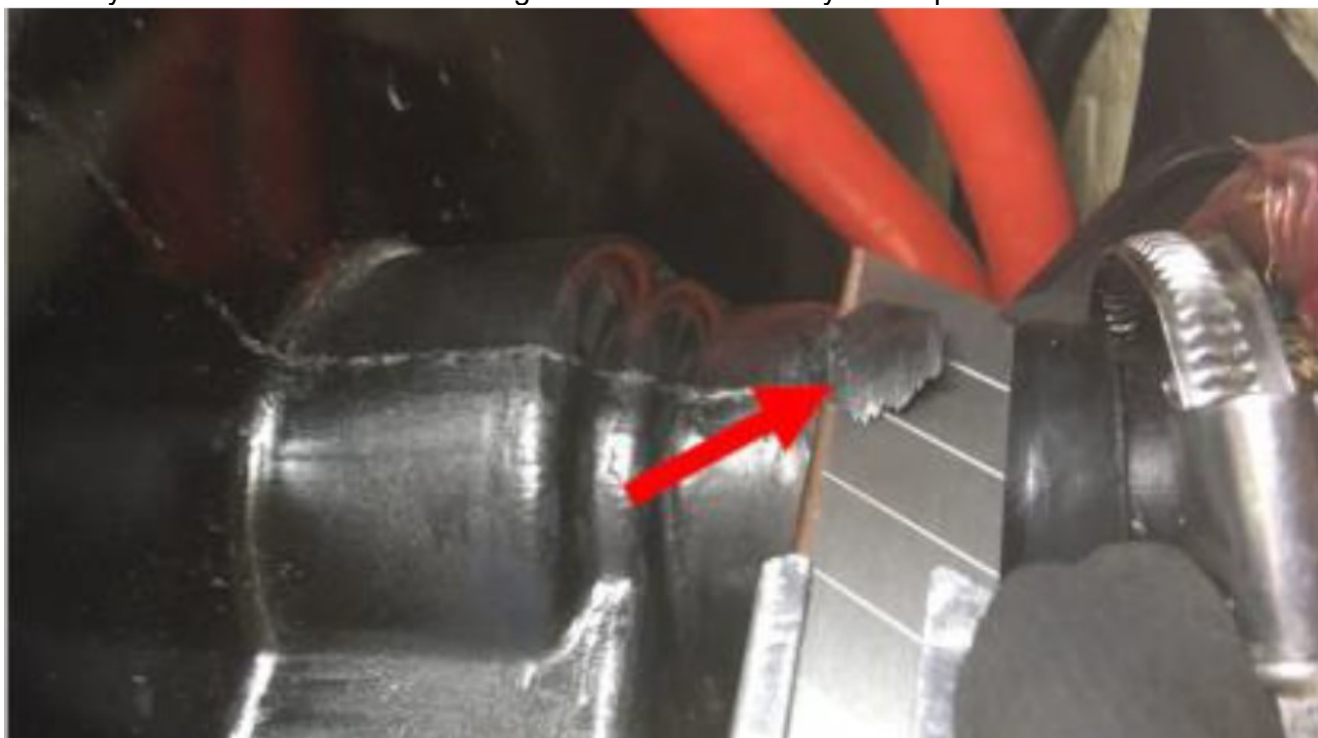
Replace the fuel filler pipe.

PROCEDURE

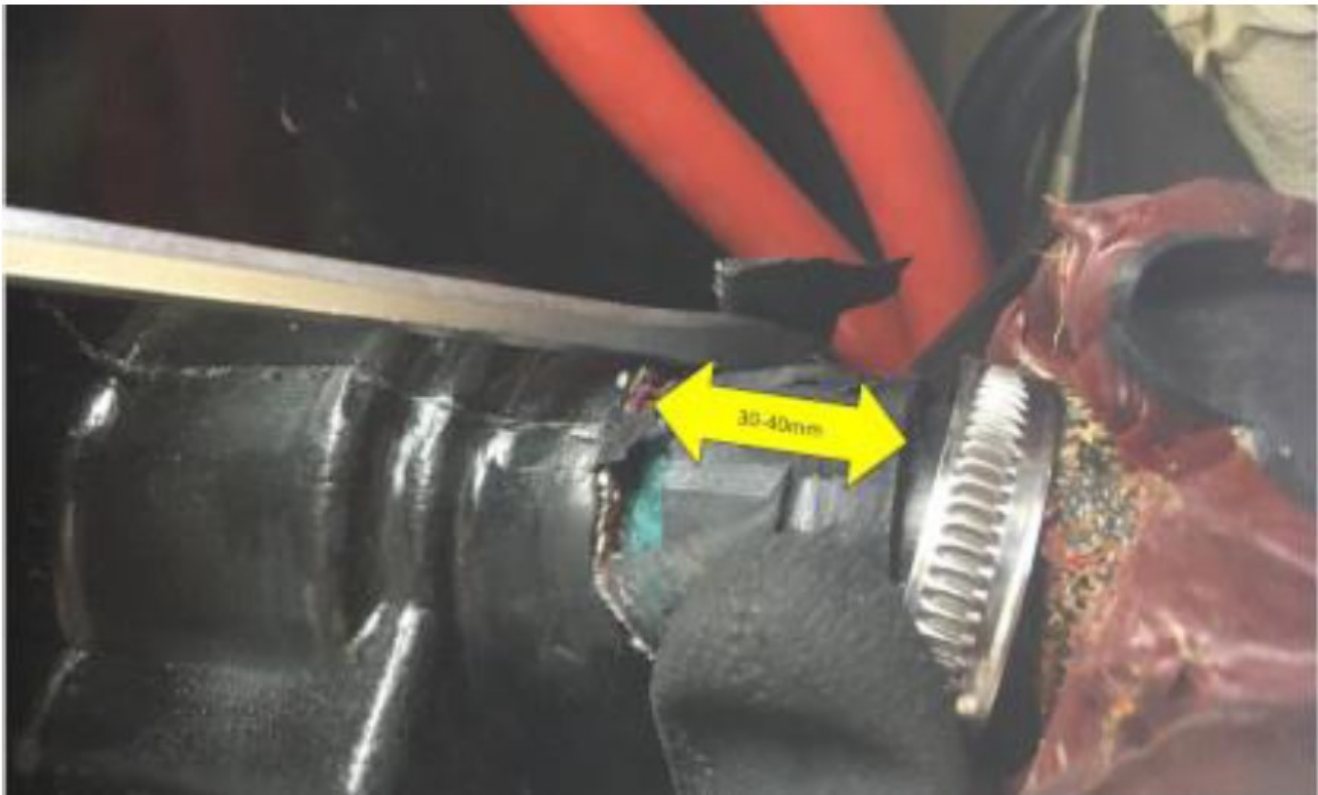
Remove and discard the original fuel filler pipe as described in the repair instructions **REP 16 11 060 Removing and installing/replacing the fuel filler pipe (drawing off and filling without fuel)**.

Additional work:

Carefully cut back 30-40 mm of flashing until the red rubber layer is exposed.



Remove that cut portion of black layer to expose the filler pipe.



Install the new filler pipe as shown following the repair instruction. **NOTE: Do not** install the insulating tape that is described in the repair instructions.



PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
07 14 7169847	Plastic cap nut with washer (d=22 mm)	1
07 14 7186111	Self-locking hexagon nut (M6)	1
07 12 9952117	Hose clamp (L37-43)	1
16 11 7439928	Plastic fuel filler pipe	1

WARRANTY INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the part numbers specified in this document.

Defect Code: 0016620200	G05 N63B Replacing fuel tank filler pipe
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The vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 979	Replacing the fuel filler pipe for the fuel tank and reworking the fuel tank (Includes extracting and reinserting fuel)	11 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 70 420	Replacing the fuel filler pipe for the fuel tank and reworking the fuel tank (Includes extracting and reinserting fuel)	13 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B16 02 21 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department