

2022 Tofino

Complaint- Customer states that the water pump is inop- powers and buzzes, but does not operate.

Cause- Confirmed. Water pump is inoperable. Confirmed water in fresh tank and pump has good voltage. Strainer is clear, but pump has no suction.

Correction- Requesting 0.75 to R/R water pump. We have water pumps in stock here to use if possible. 0.75 approved.

The time approved is 0.75 hour to R/R water pump. The Authorization# 21102101 J for the work.

Warranty water pump will come directly from Shurflo communicate this directly with them to obtain the warranty part.