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The bridge module would usually have a red light indicating it is offline. If there are no lights at all, I would suspect it is wiped out or you have a faulty communication cable. I would follow up with Spyder Controls. Most likely they will want you to use a different communication cable that we know is working, such as on your rear touch screen. If you remove the touch screen from its bezel by popping it out and unplug the communication cable at the screen and plug it into the bridge module we can confirm if it is the module or the cable that is causing the fault. You can also check on the G12 to make sure that the communication cable is properly seated. There is a row of communication cables on the back of the G12

Just spoke with Spyder and did some diagnostics. Cables are fine but the bridge module needs to be replaced. He's shipping a new module and I will replace and confirm everything is in good order. Thanks for your help. He will email you as well.

Wanted to let you know I received and installed the bridge module today and system appears to be functioning properly with no faults displayed.