

Product Notice

Date: October 4th, 2021

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): 81769

Product Name: CalCat Direct-Fit Catalytic Converters

Packaging Label Date Code Affected: 0921239

Reason / Process For Return

A manufacturing error has been identified related to the part number listed above. Affected units were assembled with the incorrect converter body. This is not a safety issue.

- 1. Please visually inspect parts for the date code 0921239 and return the inventory.
- 2. Mark part label "Attn: Quality Control" and "RGA 26970" with permanent marker.
- 3. Email warranty@driv.com with the number of units being returned, reference RGA 26970 in the subject line.
- 4. The warranty department will then issue call tags to return the product to:

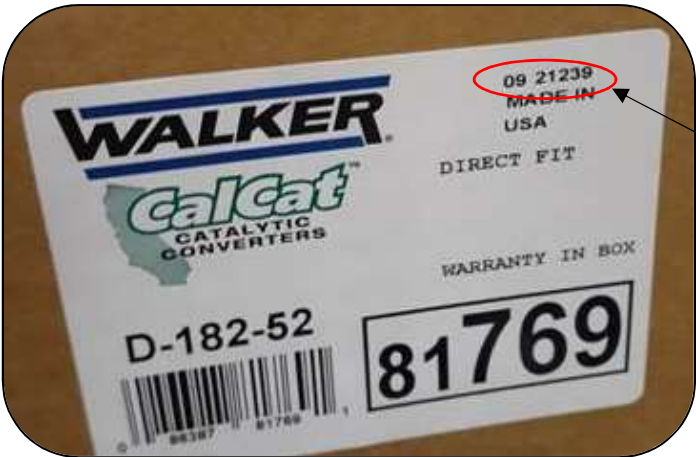
Tenneco Inc.
Return Center
RGA 26970
4930 Crowe Drive
Mt. Crawford, VA 22841

- 5. Credit will be issued to your account upon receipt of returned product.
- 6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Date Code And EO Number Location

1 - Date Code



Date code
location example

2- Part image

