

Subject

Bluetooth Hands Free Call Echo

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

All Applicable Models

APPLICABLE VEHICLES

2017-2018	Avalon HV	2016-2019	Highlander
2018	Yaris	2016-2019	Highlander HV
2016-2019	Tacoma	2016-2019	Tundra
2017-2019	4Runner	2016-2019	Sienna
2016-2019	Prius	2016-2019	Sequoia
2016-2018	Prius V	2017-2018	Avalon

CONDITION

Some customers may experience echoing on the line calling the vehicle when using Bluetooth Hands Free. This is caused by the phone Hands Free volume being too low. These settings may need to be reapplied any time the phone is paired to a new head unit, a phone update is applied, or the phone is un-paired and re-paired.

RECOMMENDATIONS

Initiate a phone call and increase the volume on the phone to max volume using the volume up button on the side of the phone, then lower the head unit volume to 45 or lower.

LINK REFERENCES

This Tech Tip does not contain any link references