**SIB 09 02 21**                                                                        2021-10-28
FUNCTION CHANGE AFTER PROGRAMMING
This Service Information Bulletin (Revision 1) replaces TRI B09 02 21 **dated May 2021**.
This bulletin is information only, no claim information intended.

**What's New** (Specific text highlighted):
- This Service Bulletin B09 02 21 replaces TRI B09 02 21.
- New RSU compatible E-Series added
- Updated procedure, where to find the Release notes

## MODEL

| E-Series | Model Description | Production Date |
|----------|------------------|-----------------|
| F44 | 2 Series Gran Coupe | All |
| F90 | M5 Sedan | As of July 2020 |
| F91 | M8 Convertible | All |
| F92 | M8 Coupe | All |
| F93 | M8 Gran Coupe | All |
| F95 | X5 M Sport Activity Vehicle | All |
| F96 | X6 M Sport Activity Coupe | All |
| G01 | X3 (LCI) | As of July 2021 |
| G02 | X4 (LCI) | As of July 2021 |
| G05 | X5 Sport Activity Vehicle | All |
| G06 | X6 Sport Activity Coupe | All |
| G07 | X7 Sport Activity Vehicle | All |
| G12 | 7 Series Sedan (LCI) | As of March 2019 |
| G14 | 8 Series Convertible | All |
| G15 | 8 Series Coupe | All |
| G16 | 8 Series Gran Coupe | All |
| G20 | 3 Series Sedan | All |
| G22 | 4 Series Coupe | All |
| G23 | 4 Series Convertible | All |
| G29 | Z4 Roadster | All |
| G30 | 5 Series Sedan (LCI) | As of July 2020 |
| G42 | 2 Series Coupe | All |

## SITUATION

With the introduction of BMW Remote Software Upgrade, all Service Pack 18 vehicles and partial Service Pack 15 vehicles may receive new functionalities or modifications in their features with a new Software Update. These are performed either via-
- ISTA
- Remote Software Upgrade

This bulletin summarizes the changes per Software Update and shall providing support for informing the customer about the intended functional changes.

After vehicle programming via ISTA or Remote Software Upgrade (RSU) with the model-dependent I-Level S18A-21-03-5xx or S15A-21-03-5xx, the customer complains that some functions have changed in their vehicle.

All vehicles with some of the following optional equipment are affected:
Option Code 6U3 – BMW LIVE COCKPIT PROFESSIONAL
OR
Option Code 6U2 – BMW LIVE COCKPIT PLUS

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OR
Option Code 6U1 – BMW LIVE COCKPIT

## CAUSE

Future integration of new functions or operating concepts in the vehicles to maintain the vehicles at the current state-of-the-art.

## CORRECTION

In case of a customer complaint, inform the customer about the intended function changes.

Refer to the attached overview of the I-Levels-
S18A-20-07-5xx / S15A-20-07-5xx
OR
S18A-20-11-5xx / S15A-20-11-5xx
OR
S18A-21-03-5xx / S15A-21-03-5xx
OR
S18A-21-07-5xx / S15A-21-07-5xx

## PROCEDURE

Note that the information on new and upgraded features are available as soon as a new Remote Software Upgrade Rollout is started. The release notes are made available via the ConnectedDrive Store area, in the "My Garage" portal for the customer.

The information can be found at: mygarage.bmwusa.com → View vehicle profile → Connected Drive Store → Remote Software Upgrade → Release notes.
The release notes, showing all potential features per RSU Rollout are also published in the BMW TIS for workshop access.

## INFORMATION

This overview is for internal use only and is not intended to be circulated to customers. Moreover, it only contains the most important changes and is therefore incomplete.

Important: Further programming or part exchange do not provide any solution and are therefore not permissible.

## QUESTIONS REGARDING THIS BULLETIN

| Technical inquiries | Submit feedback at the top of this bulletin |
|---|---|
| Warranty inquiries | Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal |
| Parts inquiries | Submit an IDS ticket to the Parts Department |