

Bulletin #: C32-1021-0657		☐ Take Note ☒ Take Action	
☐ Retail Operator ☐ General Manager	☐ Sales Pre-Owned ☐ Sales New Car	☐ Business Manager ☐ Service	☒ Parts & Accessories ☐ Administration
Name: Andres Perez		Phone Number: 201-307-4198	
Title: Material Flow, Inventory Integrity Manager		Source: Parts Logistics	
Date: October 01, 2021		Supersedes:	



BMW PARTS BULLETIN

TEC351 THERMOSTAT RETURN

TAKE ACTION

BMW AG has requested the inspection and return of the following part number:

11 53 8 685 978

Stock should not be sold or installed on any vehicle.

Concerned are all parts produced between December 31,2020 and April 28,2021. Please see image below to identify defective part. Parts built outside of the date range stated are ok for use.

Please return all affected part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC351 must appear in the text of your TEC claim.

TEC351 is valid from October 1, 2021, through October 15, 2021. The deadline for filing a claim under TEC351 is October 15, 2021. All parts must be returned to your facing RDC no later than October 29, 2021.

Please reorder the same part number if needed.

