



Warranty Field Campaign

Campaign Number: c2516	Revision:	Released Date: 16-Nov-2021
BES CM0904 EV104B Priority Start Module Campaign		Expiration Date (U.S. and Canada): 01-Sep-2026
		Expiration Date (International): 01-Sep-2026

Attention

- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This BES CM0904 EV104B Priority Start Module campaign is being issued to address BlueBird Priority Start Module replacement. This Campaign authorizes certified repair locations to replace the Priority Start Module and the adjacent input and output 2/0 cables on certain BES CM0904 EV104B units.

Action

In order to qualify for repair under this field action, a drivetrain system:

1. will be covered In the NEW/Base Engine Warranty period, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The SSN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. A Bluebird supplied jumper cable is required for this repair (BB# 10070670).
2. Remove the Priority Start Module (CMI#: 030003400) and 2x connected 2/0 cables (CMI#: 020006900 or 020007000 or 561182800 / BB#: 10061325 or 10061330) per the service manual instructions, and replace with the Bluebird supplied jumper cable. The Priority Start Module is to be scrapped.
3. File one claim for one or more SSNs. Multiple SSN Claims are acceptable and encourage.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

Note : The parts are listed FOR INFO **ONLY**. Contact your local Blue Bird representative to secure the parts needed to complete the repair. Please note the non-Cummins parts are **NOT** claimable under the normal parts screens for this field action. Parts reimbursement of the Blue Bird sourced items can **ONLY** be filed under the Other Claimables section of the claim submission.

Part Number	Quantity	Description
10070670	1	CABLE, BATTERY 12V+, 2/0 (INFO ONLY)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
32-00L	Battery Protector - Remove and Install - BES CM0904 EV104B	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables, and the cost of the Blue Bird sourced item and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. A maximum of \$50 USD is allowed. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WDIZIA

Attachments

Click here to see c2516_ssn-list.xlsx

(/service/english/attachments/c2516_ssn-list.xlsx)

Engine Family	Fuel System
Design Application	Market Application
All	All

Document History

Date	Details
	Document Created; 16-Nov-2021

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