



STAR ONLINE PUBLICATION



Case Number: S2108000274

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Symptom/Vehicle Issue: Battery Drain Caused By Radio Amplifier

Discussion: The radio amplifier may keep vehicle bus awake causing a battery drain condition. This can affect vehicles with amp sales code "RCA" 19 Speaker McIntosh Audio System or amp "RGE" 23 Speaker McIntosh Reference Audio system. Engineering is working on a software enhancement.

Do not replace the amplifier Tentative software enhancement in late 4th quarter 2021.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found