

Case Number: S2108000269

Release Date: November 2021

Symptom/Vehicle Issue: Air Bag Lamp On, DTC B2761-11 B Pillar Side Impact Sensor Circuit

Short

Customer Concern/Technician Observation: Owner complains that the air bag warning lamp is on. Technician observed the ORC sets B2761-11 B Pillar Side Impact Sensor Circuit Short.

Repair Procedure: Remove the driver side door sill trim to inspect the harness for any pinching or harness damage at the sill routing to the ORC. Inspect the B-pillar seat belt retractor bracket location for any signs of chaffing or pinching of the R13 circuit. Follow the diagnostic service procedures for repairs to safety systems Fig 1, 2. See service information 10 - Restraints / Standard Procedure SUPPLEMENTAL RESTRAINT SYSTEM WIRING REPAIRS.

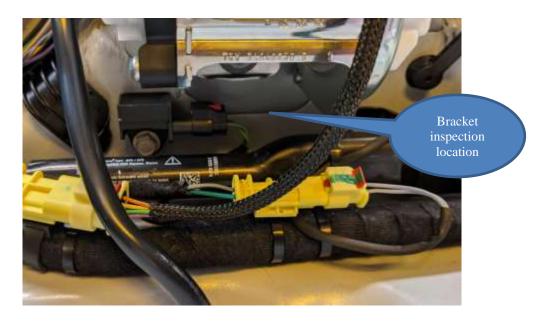


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.4 11/05/2021



STAR ONLINE PUBLICATION





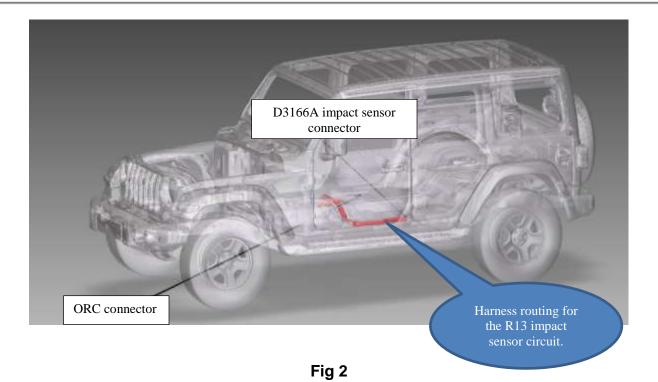












This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.4 11/05/2021