



STAR ONLINE PUBLICATION



Case Number: S2108000267

Release Date: November 2021

Symptom/Vehicle Issue: SXM Travel Link Weather map doesn't show precipitation properly

Technician Observation: The customers may have concerns about SXM Travel Link Weather map, either precipitation does not show up after opening the app for several minutes, or it only covers part of the map, then disappears

Discussion:

This issue was fixed in the radio software PR37.4 or higher. A service release of software PR39.6 is in progress. It will tentively be available in late November 2021.

Do not replace the radio head unit for this concern.

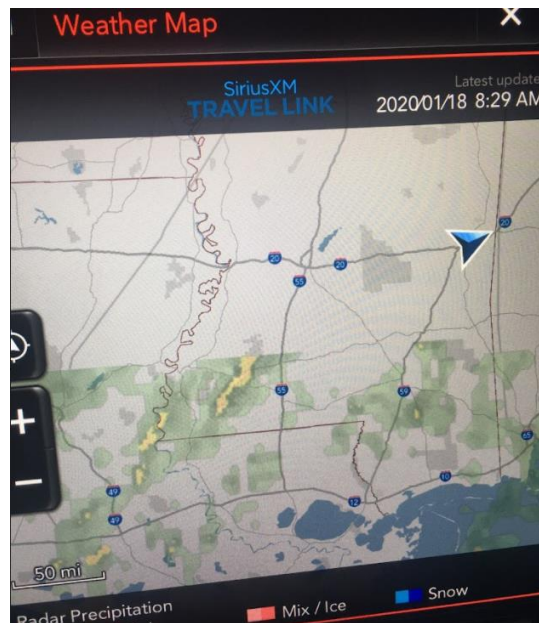


Fig 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found