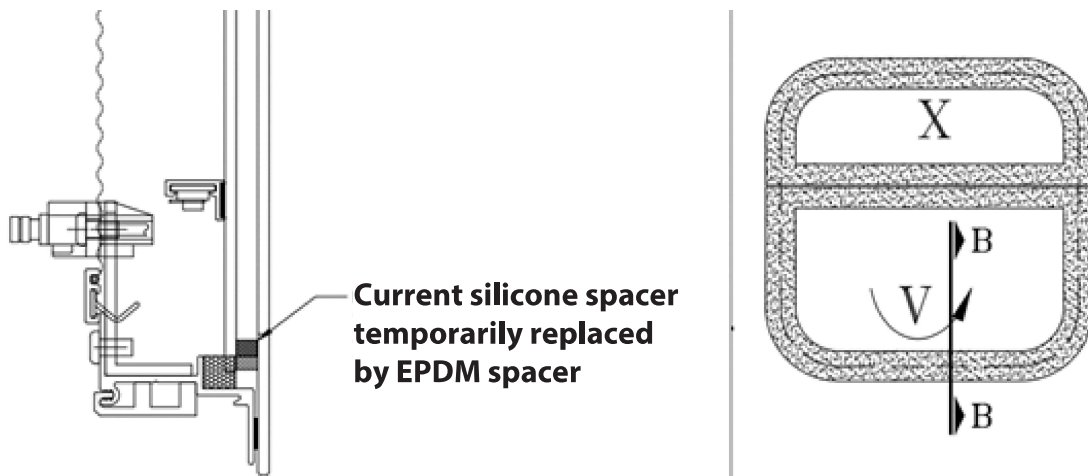


November 11, 2021

Temporary Product Change Notice – Super Spacer on Insulated 6400 Series Windows

Dear Valued Customer:

Our current super spacer is unavailable. To meet the demands of our Customers, LCI will be using an alternative spacer on its insulated glass units to ensure there are not any business interruptions. This alternative will continue to deliver high performance. Structural integrity will not be affected. The urethane seal from which the insulated glass units get their strength will not change. Additionally, this change is internal to the insulated glass unit and is not visible. The alternative material has proven performance in other LCI insulated glass products.



This change applies to all insulated 6400 series windows. There is no change in window installation. The change will be made on a running basis taking effect immediately.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

c: 574.849.1742

mogle@lci1.com

Frequently Asked Questions:

1. **Will a new part number be required?** No.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis.