



November 2, 2021

Product Change Notice - Textured coating added to axle paint process

Dear Valued Customer:

Please be advised that Lippert Indiana Axle Division will now be using both textured powder coat and standard gloss powder coat.

Utilizing textured powder coating will allow us to increase our throughput of axle tubes in our powder coating process. Use of in-house resources shortens our supply line slightly and provides additional elements of production predictability in meeting heavy demand.

There is no change in the price, quality, or durability of the powder from one coating to the other. There is also no part number change.

The change is expected to begin on axles shipped after Nov. 8, 2021.



Current Coating: Standard Gloss



Added Coating Option: Textured

If you have any questions, please feel free to call me directly or your Lippert representative. We value and appreciate your business and partnership.

Sincerely,

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Frequently Asked Questions:

1. **Will a new part number be required?** No, there is no part number change.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the axle tubes are interchangeable with either coating.
4. **Does the customer need to replace inventory?** No, the change is expected to begin on axles shipped after Nov. 8, 2021.