
Reference	SSM75620
Models	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover Evoque / L551 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	Seat mounted seat switches – Seats not moving
Category	Electrical
Last modified	30-Nov-2021 00:00:00
Symptom	205000 Electrical Accessories

Content **Issue**

Seats are not moving when the seat mounted seat switches are used to move the seat.

Moving directions include:

- Forwards
- Backwards
- Tilt (up/down)
- Parallel height
- Backrest incline
- Backrest recline
- Cushion length
- Headrest (up/down)

Note: Do not include leg rest, lumbar and bolster issues.

Not the seat switches on the door card. Seat mounted switches only

Issues are only seen where the signal is used on the LIN network

Cause

Currently unknown. Potential connection issue. Returned switch packs have been reviewed with NFF

Action

If any part presents the issue described above, please do not remove the switch pack. Raise a TA with as

many pictures, videos and details as possible to help us identify root cause.

Escalate the TA for EES_310 – 5P Switch & Controls

anBhdHRlcnM7MjAyMS0xMj0wMj0xMz0xOD00NC43ODVaOzE2NS4yMjUuNTYuMjIwOw==