

Reference	SSM75581
Models	Range Rover Velar / L560
Title	Range Rover Velar Front Suspension Knocking Noise – Front Upper Control Arm
Category	Chassis
Last modified	04-Nov-2021 00:00:00
Symptom	304000 Suspension System

Content

Issue:
Customers reporting a noise from the front suspension when driving at low speeds with steering input applied, resulting in the upper control arm being replaced.

Cause:
Unknown at this time – Under investigation.

Action:
If this symptom is reported please carry out the following:
Ensure that TOPIx Workshop Manual Suspension Arms (204-00 Suspension System - General Information, Diagnosis and Testing) have been followed for this concern.

Positive confirmation of the causal part is required before replacing any parts.

If a concern is positively identified, then raise an ePQR with the following information:

- Please create a video of the concern prior to any parts being removed.
- Carry out the correct repair on the vehicle following TOPIX process, taking care not to damage the parts on removal.
- Please hold all the replaced parts as a Parts Return Request (PRR) may be required.

Thank you in advance for your assistance with this matter.

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