

SERVICE PROCEDURE

21508
NOVEMBER, 2021

**SUBJECT: SAFETY RECALL INTERIM NOTICE
ENGINE CONTROL MODULE (ECM) on
certain 2020, 2021 and 2022 IC Bus® CE Series
commercial bus models built 28 May 2019
thru 16 September 2021 with PSI 8.8L gasoline
or with PSI 8.8L LPG engines.**

DEFECT DESCRIPTION

With the vehicle in motion, the engine control module (ECM) may set a fault code resulting in engine shut down without warning. In a bus application, unintended engine shut down without warning may result in evacuation concerns when students must be transferred to another bus near the roadway.

MODELS INVOLVED

This safety recall involves certain 2020, 2021 and 2022 IC Bus® CE Series commercial bus models built 28 May 2019 thru 16 September 2021 with PSI 8.8L gasoline or with PSI 8.8L LPG engines.

ELIGIBILITY

This procedure applies **ONLY** to vehicles marked in the International® Service PortalSM with Safety Recall 21508. Also complete any other open campaigns listed on the Service Portal at this time.

SERVICE PROCEDURE

A final remedy for this defect has not been determined. Vehicle owners will be notified again when the final remedy is available.

In the interim, IC Bus advises if engine shut down occurs while in motion, steer vehicle to a safe location and stop. Then turn the ignition to Key OFF position, wait 5-seconds, and restart the engine.

If the engine is restarted and the STOP lamp remains illuminated, the vehicle owners have been advised to contact their nearest dealer for their vehicle to be diagnosed by a qualified technician to determine the root cause of the diagnostic trouble code (DTC).

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A **NAVISTAR** COMPANY

IMPORTANT SAFETY RECALL 21508 INTERIM NOTICE

NHTSA RECALL NO. 21V-838

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2020 2021 and 2022 CE commercial bus models built 05/28/2019 thru 09/16/2021 with PSI 8.8L gasoline or with PSI 8.8L LPG engines.

REASON FOR THIS RECALL

With the vehicle in motion, the engine control module (ECM) may set a fault code resulting in engine shut down without warning.

RISK TO MOTOR VEHICLE SAFETY

In a bus application, unintended engine shut down without warning may result in evacuation concerns when students must be transferred to another bus near the roadway.

ACTIONS YOU SHOULD TAKE

A final remedy for this defect has not been determined. You will be notified again when the final remedy is available.

In the interim, IC Bus advises if engine shut down occurs while in motion, steer vehicle to a safe location and stop. Then turn the ignition to key off position, wait 5-seconds, and restart the engine.

If the engine is restarted and the STOP lamp remains illuminated, the vehicle should be diagnosed by a qualified

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technician to determine the root cause of the diagnostic trouble code (DTC). You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC