

SSM 50297 - 2022 Maverick - Radio Intermittently Does Not Change Stations

Some 2022 Maverick vehicles may exhibit a radio intermittently not changing stations when using buttons on the console and/or the turning tuner knob. If the radio/audio resets after shutting the vehicle off and opening and closing the door, inform the customer that Ford is working on a solution which is expected to be available by December 2021. Advise the customer that the vehicle is safe to drive and schedule a follow-up appointment for January. Once the solution becomes available, contact the customer and confirm the service appointment is going forward. Monitor OASIS for updates.

APPLICABLE VEHICLES
2022 CAR: FE P758N C-PICKUP