

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2022MY BRZ

NUMBER: 12-231-21

SUBJECT: Rear Bumper Installation Procedure

DATE: 11/19/21

INTRODUCTION:

This Service Information Bulletin provides helpful tips for installing the rear bumper. The supplemental tips provided are to be used in conjunction with procedures outlined in the applicable Subaru Service Manual to prevent damage to the rear bumper painted surfaces.

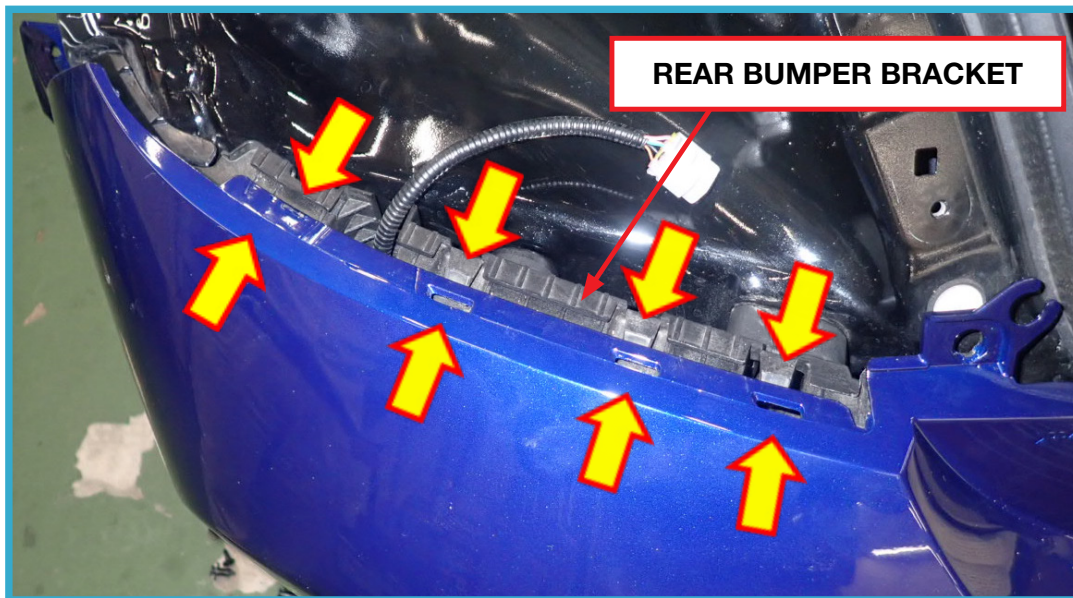
SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Removal/Installation instructions can be found in the applicable Subaru Service Manual:

(2022MY) Body & Electrical/WIRING SYSTEM > EXTERIOR/INTERIOR TRIM > Rear Bumper

- When positioning the rear bumper for installation, align the four claws located on the rear bumper bracket with the four holes located in the rear bumper.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

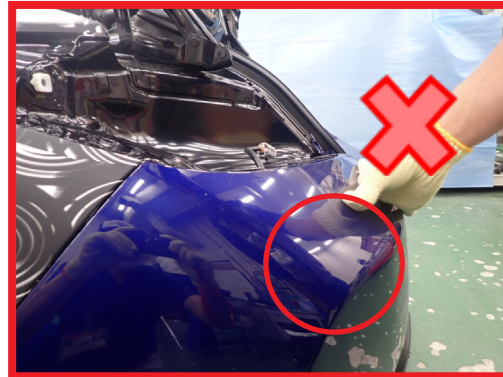
Continued...

- During installation, apply pressure to the rear bumper section **20mm** from the upper edge where the bracket claws engage the bumper as shown below. A “click-type” sound can be heard when the claws are secured to the bumper. This procedure applies to both right and left sides.



CRITICAL:

- **DO NOT** apply any pressure to the areas of the rear bumper circled below. Pressure applied to these areas may cause the paint to crack.



- **NEVER** strike/hit any areas of the bumper with tools or by hand.

WARRANTY / CLAIM INFORMATION:

No changes have been made to the Warranty Labor Time Guide for this procedure.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.