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<b>Sent on</b>	11	24	2021	<b>Expires on</b>	02	20	2022
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Product Update: 2017-18 NSX PGM-FI CPU Software Update						

DATE: November 24, 2021

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Update: 2017-18 NSX PGM-FI CPU Software Update

Today, November 24, 2021, Acura is announcing a product update for certain 2017-2018 NSX vehicles for a software defect that may prevent the output of the calibration ID (CID) to a generic scan tool (GST).

**Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Acura requests that all vehicles be updated prior to sale to ensure client confidence and satisfaction.

#### BACKGROUND

Due to a software defect between two CPUs, the GST may not be able to read the CID of the CPU under some limited conditions.

#### REPAIR

Update the PGM-FI software.

#### SOFTWARE

The software will be available at launch.

#### PARTS

There are no parts needed for this campaign.

#### TOOLS

There are no special tools needed for this campaign.

#### SERVICE BULLETIN

Service bulletin 21-036, *Product Update: PGM-FI CPU Calibration ID May Not Output to A Generic Scan Tool*, was posted to the Service Information System (SIS) as of November 24, 2021. It includes software, repair, and warranty information related to this campaign.

#### CLIENT NOTIFICATION

Acura expects to complete client notification by the middle of January 2022.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.