

Subject:

PASSENGER SEAT BELT WARNING WITHOUT PASSENGER

Bulletin No.: 08-003/21

Last Issued : 11/19/2021

APPLICABLE MODEL(S)/VINS

Mexico Spec.:

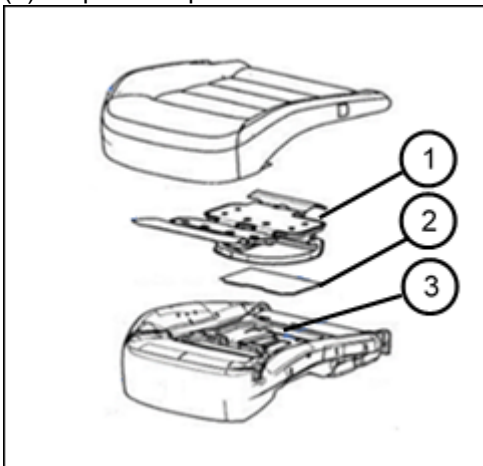
2019-2020 CX-5 vehicles (with seat ventilation system) with VINs lower than JM3KF*****843827 (produced before Jul. 8, 2020)

2021 CX-5 vehicles (with seat ventilation system) with VINs lower than JM3KF*****133269 (produced before Jul. 1, 2021)

DESCRIPTION

Some vehicles equipped with a seat ventilation system may have the passenger seat belt warning light on, even though there is no passenger in the seat. This concern may be caused by an overly sensitive detection of the occupancy sensor. The weight of the seat ventilation unit may be captured by the occupancy sensor, resulting in a false detection.

To eliminate this concern, the construction of the pad (2) has been changed so that the weight of the seat ventilation unit (1) is spread to parts other than the occupancy sensor (3).



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

1. Verify the customer concern.
2. Replace the passenger side front seat cushion with a modified one according to MGSS online FRONT SEAT CUSHION TRIM REMOVAL/INSTALLATION.
3. Verify the repair.

PARTS INFORMATION

NOTE:

- The part numbers have not been changed for the modification.
- If the lot number on the service part package is 1F01 (Year: 2021, Mo.: June, Day: 1st) or later, it is a modified part.



The lot number is in YMDD format:

Y is the last digit of the year.

M is the month code A-L (A: Jan., B: Feb., C: Mar., D: Apr., E: May, F: Jun...etc.).

DD is the date.

Parts Number	Description	Qty.	Notes
KN4K-88-11X	HEATER & PAD (R), CUSHION	1	Mexico spec.
KD45-88-585	CLIP	2	[R] for side cover

[R]: Replacement parts

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	KN4K-88-11X
Quantity	1
Operation Number / Labor Hours:	XXT75ARX / 0.8 Hrs.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.