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Sent on	11	16	2021	Expires on	11	19	2021
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From Parts and Service Division

Subject Request for Parts: 2013 Accord HEALTHY EPS Gearbox

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Information & Support Group (formerly TRS)
 RE: Request for Parts: 2013 Accord HEALTHY EPS Gearbox

This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain HEALTHY 2013 Accord which fit the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. V6 VIN must be before 1HGCR3F..DA039377.
2. 4 Cylinder Sport trim must be before 1HGCR2F..DA199291.
3. 4 Cylinder LX, EX, EX-L trim must be before 1HGCR2F..DA214500.
4. EPS Gearbox has not been replaced previously.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS – formerly TRS) at tis@ahm.honda.com. TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (2013)
2. Model Name (Accord)
3. Subject (HEALTHY EPS Gearbox)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.