

## Power Sliding Door Window Auto-Up Malfunction

### AFFECTED VEHICLES

Year	Model	Trim Level
2018-22	Odyssey	ALL

Customers are reporting the windows roll up partially but stop and roll back down when attempting to close the sliding door windows using the Auto-Up feature. An investigation of the complaint has identified a software compatibility issue between the window switch and window regulator. We are currently working on a fix, but there is currently no recommended repair. Until a repair is made available, advise the customer to close the window using **manual operation** by **lightly pulling up** on the switch until the desired position is reached. Also, they should avoid **pulling up firmly** on the switch to prevent activating automatic operation and the Auto-Up feature.