

Subject		Market	
<b>Multimedia Recorder (MMR) Download Instructions</b>		USA	
Service Category		Section	
Audio/Visual/Telematics		Navigation/Multi Info Display	
Applicability			
All Applicable Models			

**APPLICABLE VEHICLES**

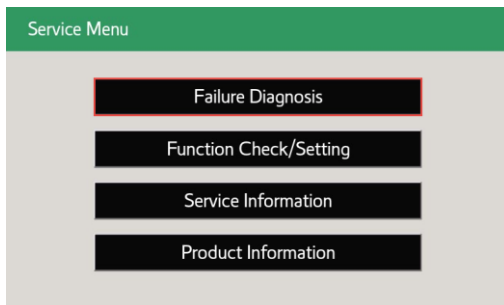
2019-2022	UX250H	2021-2022	IS350
2018-2022	LS500	2020-2022	RX450H
2018-2021	NX300	2019-2022	ES300H
2022	NX350H	2022	NX450H+
2019-2022	ES350	2021-2022	ES250
2021-2022	LC500C	2018-2022	RC350
2018-2022	LC500H	2018-2022	RC F
2019-2022	UX200	2022	LC 500
2022	IS500	2018-2021	LC500
2022	NX250	2022	NX350
2021-2022	IS300	2020-2022	RX350
2018-2022	LS500H	2018-2021	NX300H
2018-2022	RC300		

**CONDITION**

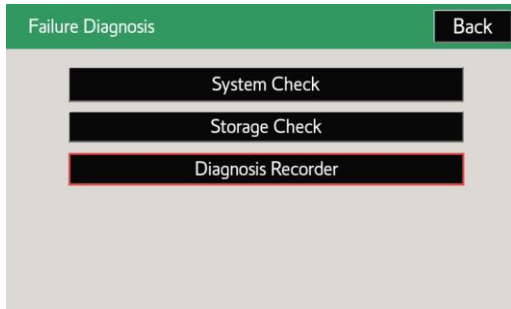
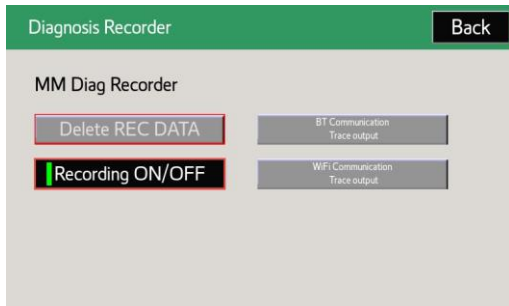
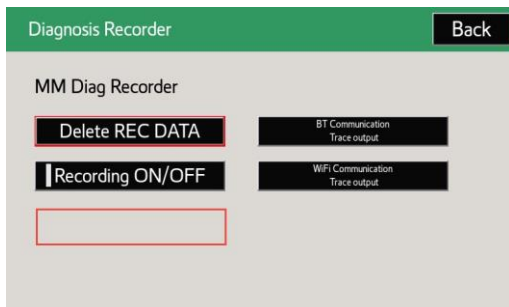
To assist with the early detection and early resolution of audio related concerns, it may be requested as part of the remanufactured head unit return to recover MMR data from the head unit. The following steps are instructions on how to retrieve the data from the system and are only to be used when requested by audio suppliers, FTS, and/or FPEs.

**RECOMMENDATIONS**

1. Press and hold the “MENU” button on the faceplate while cycling the headlight switch from off to on three times.
2. Select “Failure Diagnosis”.



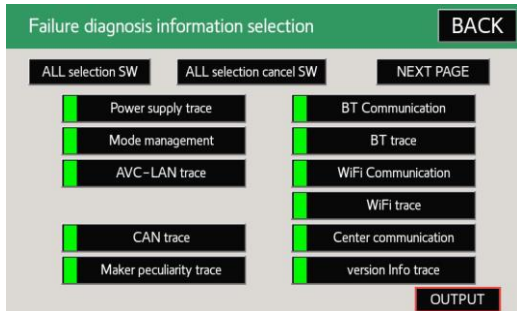
Subject	Market
<b>Multimedia Recorder (MMR) Download Instructions</b>	USA
Applicability	
All Applicable Models	

**RECOMMENDATIONS****3. Select "Diagnosis Recorder".****4. Deselect "Recording ON/OFF" (it should be green, and it needs to be white/grey to continue this process).****5. Press and hold the hidden button for 30 seconds.****6. Insert a blank USB drive into the vehicle's USB port (4GB capacity is needed).**

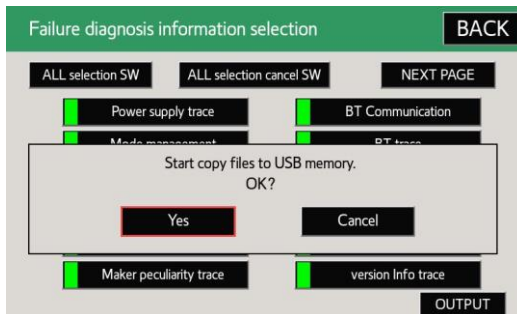
Subject	Market
<b>Multimedia Recorder (MMR) Download Instructions</b>	<b>USA</b>
Applicability	
All Applicable Models	

**RECOMMENDATIONS**

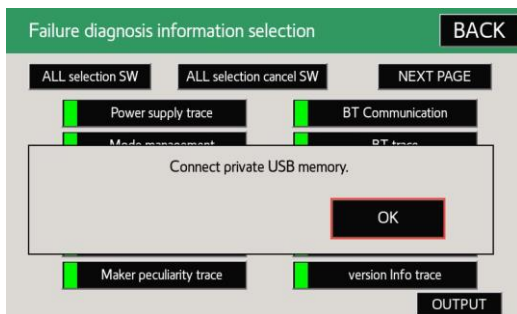
7. Press and hold the “output” button for five (5) seconds.



8. Select the “Yes” button on the pop-up screen.



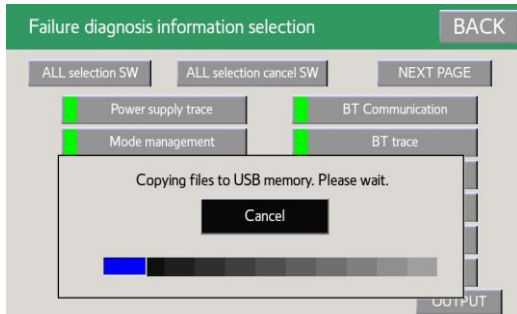
9. Select the “OK” button on the next pop-up screen.



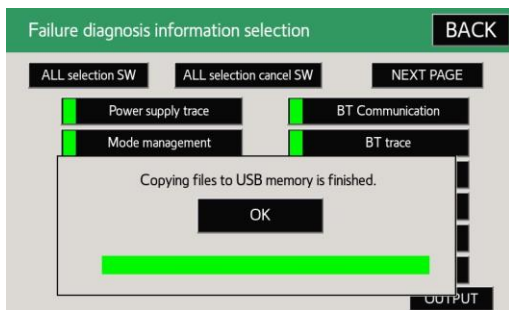
Subject	Market
<b>Multimedia Recorder (MMR) Download Instructions</b>	<b>USA</b>
Applicability	
All Applicable Models	

## RECOMMENDATIONS

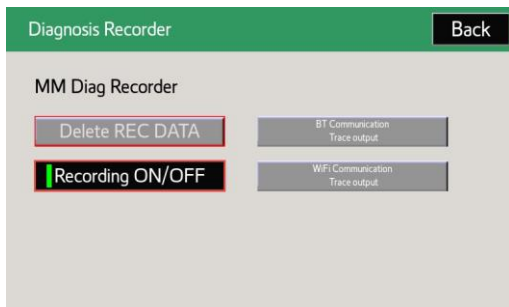
10. Wait for the files to copy to the USB drive.



11. Once the files have transferred, select the “OK” button.



12. Select the “BACK” button in the upper right-hand corner, then turn “Recording ON/OFF” back to the ON position (should be green to enable the MMR to record).



13. Turn the ignition off, then once the light on the USB turns off, the USB can be removed.

## LINK REFERENCES

This Tech Tip does not contain any link references