

Subject

Seat Memory Function Inoperative

Market

USA

Service Category

Vehicle Interior

Section

Seat

Applicability

2020-2021 RAV4/HV/Prime

APPLICABLE VEHICLES

| | | | |
|-----------|------------|-----------|------|
| 2021 | RAV4 Prime | 2020-2021 | RAV4 |
| 2020-2021 | RAV4 HV | | |

CONDITION

Some vehicles may exhibit seat memory switch function inoperative condition if the Seating Position Control ECU is not initialized.

The Pre-Delivery Service (PDS) bulletin (link below) instructs technicians to perform this initialization after the D/C Cut Fuse is installed.

The Repair Manual (links below) states that when any of the following conditions are met, the seat position information in the position control ECU assembly will be cleared:

- The power switch is turned off with any of the seat switches being operated and the ECU-DCC NO.2 fuse removed.
- The power switch is turned off within 1 second of any of the seat switches being operated with the ECU-DCC NO.2 fuse removed.
- Power supplied to the position control ECU assembly is cut while the seat is moving to the memorized position.

RECOMMENDATIONS

If the seat memory switch is not operating as expected, follow PDS and Repair Manual (links below) information to confirm that the related fuses are installed correctly and that the seat position control ECU has been initialized correctly before proceeding with further diagnosis and part(s) replacement.

LINK REFERENCES

1. [T-SB-0056-20 Rev1: 2021 RAV4, RAV4 HV, and RAV4 Prime Pre-Delivery Service \(PDS\)](#)
2. [2021 Toyota All Models Pre-Delivery Service \(PDS\) Check Sheet](#)
3. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(for Gasoline Model with Memory\): REGISTRATION; 2019 - 2021 MY RAV4 \[11/2018 - ???????\]](#)
4. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(for HV Model with Memory\): REGISTRATION; 2019 - 2021 MY RAV4 HV \[11/2018 - ???????\]](#)
5. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(w/ Memory\): REGISTRATION; 2021 MY RAV4 Prime \[06/2020 - ???????\]](#)