

Subject Scrape Noise From Front While Turning		Market USA
Service Category Brake	Section Brake (front)	
Applicability 2021 Sienna HV		

APPLICABLE VEHICLES

2021	Sienna HV
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CONDITION

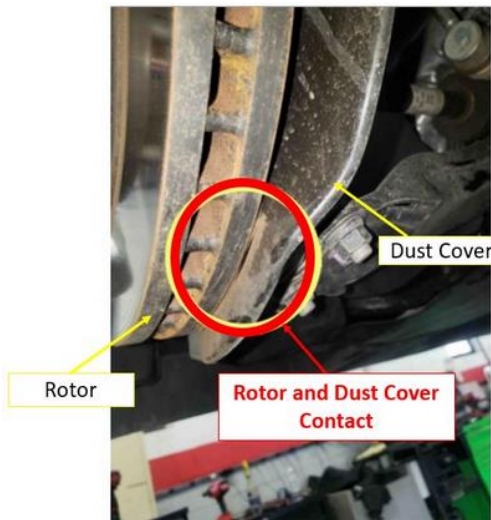
Some 2021 model year Sienna HV vehicles may exhibit a scraping noise from the front when turning.

RECOMMENDATIONS

Confirm the scraping noise is coming from the front of the vehicle and not the rear.

If the condition occurs from the front of the vehicle, verify the vehicle meets ALL the following criteria:

- 1) Mileage is under 5,000 miles
- 2) Vehicle has not had previous front brake repairs performed
- 3) Vehicle has not had prior adjustments to the dust cover
- 4) Confirm there is Rotor and Dust Cover contact. See photo.



If the vehicle meets the criteria above, please create a TAS case and include photos of the contact between the dust cover and rotor. **DO NOT make any adjustments to dust cover.** TAS will provide further instruction.

If it is a Sunday or holiday, continue with diagnosis and repair, save all parts and details (including pictures), and contact TAS at the next available opportunity.

LINK REFERENCES

This Tech Tip does not contain any link references