

Aftersales TSO – Service Campaign



MAS002794
(MSC 21-13)

From: Aftersales – TSO
To: Maserati Dealership
Auburn Hills, MI.
October 4. 2021

Service Campaign # 435

M161 Trofeo/Modena S MY21-22 – Front Half shaft replacement

Certain Maserati Levante Trofeo/Modena S MY21 and MY22 vehicles are involved in a Service Campaign to replace both front half shafts (Axles).

This Campaign is to replace the front shafts that may have incorrect grease on the tripods junction. As a consequence the driver could detect noise and vibration while driving.



The concern is only related to an increase in noise and vibration during normal use of the vehicle but the drivability of the vehicle – in general – will not be compromised with this issue.

Operational Procedure:

1. Check on the attached vin list and in Modis to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Replace both the shafts following the technical instructions listed in **Technical Documentation On Line – Workshop Manual Sections:**
 - **3.22.003.0 LH COMPLETE FRONT AXLE SHAFT**
 - **3.22.002.0 RH COMPLETE FRONT AXLE SHAFT**
3. Perform a Wheel Alignment
 - **6.90.000.0 CAR ALIGNMENT**
4. The operation is completed.

Parts Information:

For this Service Campaign please only order if you currently have a car on your lot or if you have scheduled the customer into your workshop for repair. The process to request the parts is as follows:

1. Open a PHD using category "Other"
2. In the PHD mention this is for Campaign #435
3. Provide the VIN number or you can list multiple VIN numbers
4. Provide the below part numbers you require

MNA dealer services team will confirm the VIN(s) provided are part of the campaign and enter the order the same day.

Q.ty	CODE	DESCRIPTION
1	670107945	Left Half Shaft
1	670107944	Right Half Shaft
2	675000138	Nut
2	675000586	Nut

IMPORTANT: Be aware that this concern affects only a small batch of parts provided from the supplier for which Maserati HQ has the complete traceability. All the parts distributed in the past as spare parts are conformed to the right production and quality standard, therefore all the parts you might have in your local stock can be used for this Service Campaign.

Warranty Information:

Complete the warranty claim as follows:

Description	Code
Campaign Number	435
Warranty Code	23
Fault Code	063
Component Code	3.22.003
Operation Code (Check)	3.22.003.A (2,65)
Spare Part	See the paragraph

If you have any questions, contact your Regional AfterSales Manager or the Technical Support Helpdesk.

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.

Campaign #435 VIN List

Market	Model	Complete VIN	VIN	Status
U.S.A.	Levante Trofeo MY21	ZN661ZUA0MX376949	376949	90
Canada	Levante Modena S MY22	ZN661ZUM0NX380706	380706	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT5NX381521	381521	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT0NX382091	382091	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT4NX384295	384295	90
Canada	Levante Modena S MY22	ZN661ZUM5NX384444	384444	90
U.S.A.	Levante Modena S MY22	ZN661ZUM7NX384445	384445	90
U.S.A.	Levante Modena S MY22	ZN661ZUM2NX384448	384448	90
U.S.A.	Levante Modena S MY22	ZN661ZUM4NX384449	384449	90
U.S.A.	Levante Modena S MY22	ZN661ZUM0NX384450	384450	90
U.S.A.	Levante Modena S MY22	ZN661ZUM4NX384452	384452	90
U.S.A.	Levante Modena S MY22	ZN661ZUM6NX384520	384520	90
U.S.A.	Levante Modena S MY22	ZN661ZUMXNX384522	384522	90
U.S.A.	Levante Modena S MY22	ZN661ZUM3NX384524	384524	90
U.S.A.	Levante Modena S MY22	ZN661ZUM5NX384525	384525	90
U.S.A.	Levante Modena S MY22	ZN661ZUM9NX384527	384527	90
U.S.A.	Levante Modena S MY22	ZN661ZUM0NX384528	384528	90
U.S.A.	Levante Modena S MY22	ZN661ZUM2NX384529	384529	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT3NX384630	384630	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT5NX384631	384631	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT7NX384632	384632	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT7NX384730	384730	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT3NX384756	384756	90
Canada	Levante Trofeo MY22	ZN661ZUTXNX384804	384804	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT7NX384811	384811	90
U.S.A.	Levante Modena S MY22	ZN661ZUM5NX385206	385206	90
U.S.A.	Levante Modena S MY22	ZN661ZUM9NX385208	385208	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT8NX385210	385210	90
U.S.A.	Levante Modena S MY22	ZN661ZUM4NX385214	385214	90
U.S.A.	Levante Modena S MY22	ZN661ZUM6NX385764	385764	90
U.S.A.	Levante Modena S MY22	ZN661ZUM8NX385765	385765	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT8NX385854	385854	90
U.S.A.	Levante Trofeo MY22	ZN661ZUT3NX385857	385857	90
U.S.A.	Levante Modena S MY22	ZN661ZUM5NX385870	385870	90