

## QUARANTINE NOTICE

<b>Reference number:</b>	QN-30-1553	<b>Issued:</b> 29 October 2021
<b>Subject:</b>	Owner Handbook Update	
<b>Model(s):</b>	21MY DB11, Vantage, DBS Superleggera, DBX	
<b>VIN Range:</b>	Refer to the separately published list of affected Vehicle Identification Numbers (VINs)	
<b>Applicable to:</b>	United States	
<b>Distribute to:</b>	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

### Reason for this Quarantine Notice

Aston Martin has discovered that the address for the Better Business Bureau (BBB) published in the owner handbook must be updated for all North American vehicles in the attached VIN list.

### Workshop Procedure

1. In the owner handbook, go to the “Aston Martin Warranty” chapter, and identify the section that follows:

“15 The Better Business Bureau (BBB) Auto Line Program”

Figure 2 shows the out of date address.

For more information about BBB AUTO LINE, including current eligibility standards, call 1-800-955-5100, visit the BBB website at [www.lemonlaw.bbb.org](http://www.lemonlaw.bbb.org), or write to the BBB at:

BBB AUTO LINE,  
3033 Wilson Boulevard,  
Suite 600 Arlington,  
VA 22201

Figure 1

2. Apply the new updated address label over the old address (refer to Figure 2).

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BBB AUTO LINE,  
1676 International Drive,  
Suite 550  
Mclean VA 22102

Figure 2

**Warranty Data**

**Procedure and Labour Time**

Description	Labour Time
Apply an updated address label to the owner handbook	0.05 hours

**Part Data**

Description	Part Number
Address Labels for USA Handbooks - (BBB Auto Line) <i>Note: The <u>minimum</u> order on this part number is x16.</i>	708245

**Notes: When you submit the Warranty claim enter the cost of 1 label in the Sundry section of the Warranty claim form.**

**Refer to the “Minimum Order” column for the quantity of labels necessary for your Dealership.**

Dealer	Number of Labels	Minimum Order
F C Kerbeck	13	16
Aston Martin Palm Beach	14	16
Aston Martin Beverly Hills	41	48
Aston Martin Walnut Creek	8	16
Miller Motorcars Connecticut	29	32
Aston Martin Naples	13	16
Aston Martin Scottsdale	7	16
Aston Martin St. Louis	11	16
Aston Martin Minneapolis	6	16
Aston Martin Dallas	10	16
Galpin Aston Martin	29	32
Aston Martin Washington DC	9	16
Aston Martin Summit	26	32
Aston Martin Charlotte	21	32
Aston Martin San Diego	11	16
Aston Martin Newport Beach	48	48
Aston Martin Los Gatos	13	16

Dealer	Number of Labels	Minimum Order
Aston Martin Atlanta	9	16
Aston Martin Denver	4	16
Aston Martin Nashville	8	16
Aston Martin Fort Lauderdale	22	32
Star Motor Cars	12	16
Aston Martin Glenview	8	16
Aston Martin Rancho Mirage	8	16
Aston Martin Long Island	16	16
Aston Martin Boston	21	32
Napleton's Aston Martin of Chicago	15	16
The Collection	23	32
Aston Martin Orlando	5	16
Aston Martin Detroit	6	16
Aston Martin Cleveland	6	16
Aston Martin Las Vegas	5	16
Aston Martin of Tampa	11	16
Aston Martin Austin	8	16
Park Place	6	16

Yours faithfully



John Cranfield

Senior Manager - Client Technical Services

If you have any questions related to this document, please refer to the 'Contact Us' link on this webpage, or contact your local Dealer or After Sales Manager.

The English version of this document is written in Simplified Technical English to ASD-STE100™.