



SIB 51 13 14

Trunk Lid Does Not Open Completely

2021-09-08

This Service Information Bulletin (Revision 2) replaces SI B51 13 14 **dated December 2017**.

What's New (Specific text highlighted):

- Model added
- Bulletin structure- Content unchanged
- Warranty Information section updated

MODEL

F30 (3 Series Sedan)	F31 (3 Series Sport Wagon)	F32 (4 Series Coupe)	F34 (3 Series Sport Wagon)
F80 (M3 Sedan)	F82 (M4 Coupe)	G30 (5 Series Sedan)	

SITUATION

The trunk lid/hatch does not open fully when unlatched with remote or hands-free operation.

CAUSE

Adhesion between body and unlubricated trunk lid/hatch seal.

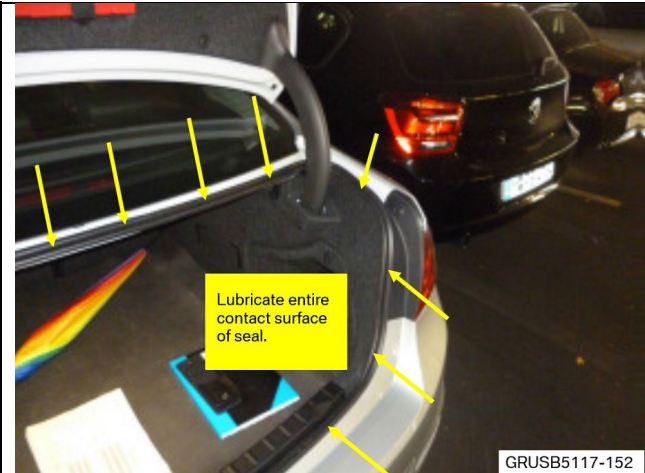
Incorrectly installed trunk lid tension spring may also not fully open a trunk lid.

CORRECTION

Clean and lubricate the trunk lid/hatch seal.

PROCEDURE

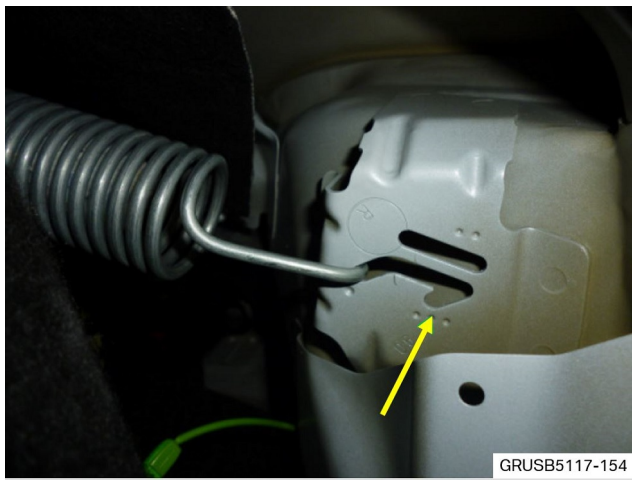
1. Clean the trunk seal using water and a clean cloth.



2. Once dry, apply Carbaflo lubricant P/N 83 23 0 309 627 to the entire seal.

3. Retest the function of the trunk lid/hatch. If the issue remains, continue troubleshooting- this bullet does not apply UNLESS the vehicle is F30, F32, F80, F82. If the vehicle is an F30, F32, F80, or F82 continue to step 4.

4. For F30, F32, F80, F82 partially remove the trunk liner to inspect the trunk spring



5. Ensure the spring is attached to the rearmost hook (shown by the arrow). If it is, continue troubleshooting, this bulletin does not apply.

If it is not, reattach it to the rearmost hook and retest.

PARTS INFORMATION

Part Number	Description	Quantity
83 23 0 309 627	Carbaflo KSP 105 lubricant (50 gr.)	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5171034100	Rear lid seals Poorly adapted/fitted
---------------------	-------------------	---

Labor Operation	Description	Labor Allowance
51 99 000	Job/repair work time to clean, dry and lubricate trunk seal (Main work)	3 FRU
Or:		
51 99 000	Job/repair work time to clean, dry and lubricate trunk seal (Plus work)	2 FRU

And:

Sublet – Bulk Materials

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the used quantity of Carbaflo lubricant (Bulk quantity P/N 83 23 0 309 627) to perform the procedure. Do not use this part number for claim submission.
----------------------	---	---

Sublet reimbursement calculation for claiming the repair-related bulk material (BMW part number) is at the dealer price for the quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

And/or as applicable

F30 (3 Series Sedan), F32 (4 Series Coupe), F80 (M3 Sedan) and F82 (M4 Coupe)

Defect Code:	5124136600	Tension spring / torsion spring, tailgate No effect
---------------------	-------------------	--

Labor Operation	Description	Labor Allowance
51 99 000	Job/repair work time to check both trunk springs setting and adjust if needed (Main work)	3 FRU
Or:		
51 99 000	Job/repair work time to check both trunk springs setting and adjust if needed (Plus work)	2 FRU

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department