



Technical Service Bulletin

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Engine Shuts Down During Air Handling Performance Test	

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- B6.7 CM2350 B121B

Issue

Symptom:

- Engine Shuts Down During Air Handling Performance Test

Root Cause:

- Idle Shutdown time less than test time

Verification

- The Engine Shuts Down During the Air Handling Performance Test. The following message is displayed in INSITE™ electronic service tool, "The test has stopped or could not start because the keyswitch was turned off or an engine shutdown request was active. Correct the issue and restart the test."
- Check the Time Before Shutdown Parameter in the Idle Shutdown Feature located in INSITE™ electronic service tool Features and Parameters. If the Time Before Shutdown Parameter is less than 10 minutes, proceed to the Resolution section below.

Resolution

- Temporarily disable Idle Shutdown or temporarily extend the Idle Shutdown to greater than 10 minutes.
- Once repair is complete, restore the customers Idle Shutdown Parameters to original setting.
- If Idle Shutdown Parameters are protected with greenhouse gas emissions password, then test is **not** able to be performed.

Document History

Date	Details
2021-9-17	Module Created

Last Modified: 22-Sep-2021
