

Aftersales TSO – Service campaign



MAS002763
(MSC 21-12)

From: Aftersales - TSO
To: Maserati Dealership
Auburn Hills, MI.
September 23, 2021

Service Campaign 429: M161 MY20/21 Analog Clock Replacement

MY20 and MY21 Maserati Levante (M161) are involved in an Update Campaign that involves replacing the analog clock installed on the vehicle dashboard.



This Campaign is required because the clock could show the incorrect time or may not be aligned with the main display on the radio and instrument panel due to incorrect programming. Also in some instances, the backlighting of the clock may be intermittently unavailable.

Operational Procedure

1. Check on the attached VIN List and in ModisCS+ to see if the vehicle is involved in this campaign and whether it has not been previously performed.
2. Replace the analog clock according to the instructions in the Online Technical Documentation:
8.50.010.0 DASHBOARD CLOCK - Removal/refitting or replacement
3. The Campaign is complete.

Parts for the Service Campaign

For this Service Campaign the Analog Clocks are made to order and are VIN specific. Please only order if you currently have a car on your lot or if you have scheduled the customer into your workshop for repair. The process to request a clock is as follows:

1. Open a PHD using category "Other"
2. In the PHD mention this is for Campaign #429
3. Provide the VIN number or you can list multiple VIN numbers
4. Provide the part number you require (Refer to the attached VIN List's).

MNA dealer services team will confirm the VIN(s) provided are part of the campaign and enter the order the same day.

Warranty Information

Complete the warranty claim as follows:

Description	Code
Campaign Number	429
Warranty Code	23
Fault Code	063
Component Code	8.50.010
Operation Code	8.50.010.0 (0,15)
Spare Part	See the attached VIN_LIST

If you have any questions, contact your Regional AfterSales Manager or the Maserati Technical Support Helpdesk.

Thank You for your continued support and cooperation.

Maserati North America Inc.

AfterSales Dept.

USA
Campaign #429
VIN List

Model	Complete VIN	VIN	Status	Part Number
Levante MY21	ZN661XUA0MX364756	364756	95	670063100
Levante MY21	ZN661XUA0MX366068	366068	95	670063100
Levante MY21	ZN661XUA0MX366085	366085	96	670063100
Levante MY21	ZN661XUA1MX365513	365513	95	670063100
Levante MY21	ZN661XUA1MX365589	365589	95	670063100
Levante MY21	ZN661XUA1MX365849	365849	96	670063100
Levante MY21	ZN661XUA1MX366175	366175	95	670063100
Levante MY21	ZN661XUA2MX365522	365522	94	670063100
Levante MY21	ZN661XUA2MX365844	365844	95	670063100
Levante MY21	ZN661XUA2MX366069	366069	96	670063100
Levante MY21	ZN661XUA2MX366086	366086	95	670063100
Levante MY21	ZN661XUA3MX365576	365576	94	670063100
Levante MY21	ZN661XUA3MX365805	365805	95	670063100
Levante MY21	ZN661XUA3MX366064	366064	96	670063100
Levante MY21	ZN661XUA3MX366162	366162	96	670063100
Levante MY21	ZN661XUA3MX366176	366176	95	670063100
Levante MY21	ZN661XUA4MX365523	365523	94	670063100
Levante MY21	ZN661XUA5MX365580	365580	94	670063100
Levante MY21	ZN661XUA5MX365806	365806	95	670063100
Levante MY21	ZN661XUA5MX366082	366082	96	670063100
Levante MY21	ZN661XUA5MX366146	366146	94	670063100
Levante MY21	ZN661XUA5MX366163	366163	96	670063100
Levante MY21	ZN661XUA6MX366088	366088	95	670063100
Levante MY21	ZN661XUA6MX366141	366141	94	670063100
Levante MY21	ZN661XUA7MX365581	365581	94	670063100
Levante MY21	ZN661XUA7MX365841	365841	95	670063100
Levante MY21	ZN661XUA7MX366066	366066	98	670063100
Levante MY21	ZN661XUA7MX366133	366133	95	670063100
Levante MY21	ZN661XUA8MX365508	365508	95	670063100
Levante MY21	ZN661XUA8MX365850	365850	94	670063100
Levante MY21	ZN661XUA8MX366058	366058	98	670063100
Levante MY21	ZN661XUA8MX366061	366061	94	670063100

Levante MY21	ZN661XUA8MX366142	366142	95	670063100
Levante MY21	ZN661XUA9MX366067	366067	95	670063100
Levante MY21	ZN661XUA9MX366070	366070	95	670063100
Levante MY21	ZN661XUAXMX365820	365820	96	670063100
Levante MY21	ZN661XUAXMX366143	366143	95	670063100
Levante GranLusso MY21	ZN661XUL1MX365965	365965	95	670063100
Levante GranLusso MY21	ZN661XUL2MX366168	366168	95	670063100
Levante GranLusso MY21	ZN661XUL3MX364803	364803	95	670063100
Levante GranLusso MY21	ZN661XUL3MX364820	364820	95	670063100
Levante GranLusso MY21	ZN661XUL3MX365966	365966	95	670063100
Levante GranLusso MY21	ZN661XUL4MX366169	366169	95	670063100
Levante GranLusso MY21	ZN661XUL5MX364768	364768	95	670063100
Levante GranLusso MY21	ZN661XUL5MX366097	366097	95	670063100
Levante GranLusso MY21	ZN661XUL6MX366092	366092	95	670063100
Levante GranLusso MY21	ZN661XUL7MX364352	364352	94	670063100
Levante GranLusso MY21	ZN661XUL7MX364769	364769	95	670063100
Levante GranLusso MY21	ZN661XUL8MX364697	364697	95	670063100
Levante GranLusso MY21	ZN661XUL8MX366157	366157	95	670063100
Levante GranLusso MY21	ZN661XUL8MX366160	366160	96	670063100
Levante GranLusso MY21	ZN661XUL8MX366174	366174	95	670063100
Levante GranLusso MY21	ZN661XUL9MX366183	366183	96	670063100
Levante GranLusso MY21	ZN661XULXMX365964	365964	95	670063100
Levante GranLusso MY21	ZN661XULXMX366063	366063	95	670063100
Levante GranSport MY21	ZN661XUS0MX366144	366144	95	670063100
Levante GranSport MY21	ZN661XUS1MX366153	366153	96	670063100
Levante GranSport MY21	ZN661XUS1MX366167	366167	96	670063100
Levante GranSport MY21	ZN661XUS2MX366145	366145	95	670063100
Levante GranSport MY21	ZN661XUS3MX366140	366140	95	670063100
Levante GranSport MY21	ZN661XUS4MX366096	366096	95	670063100
Levante GranSport MY21	ZN661XUS5MX366155	366155	95	670063100
Levante GranSport MY21	ZN661XUS7MX366139	366139	95	670063100
Levante GranSport MY21	ZN661XUS8MX365811	365811	95	670063100
Levante GranSport MY21	ZN661XUS8MX365825	365825	95	670063100
Levante GranSport MY21	ZN661XUSXMX365809	365809	95	670063100
Levante S MY21	ZN661YUA0MX365511	365511	95	670063100
Levante S MY21	ZN661YUA0MX365587	365587	95	670063100
Levante S MY21	ZN661YUA0MX366173	366173	95	670063100
Levante S MY21	ZN661YUA1MX365517	365517	95	670063100
Levante S MY21	ZN661YUA1MX366182	366182	95	670063100
Levante S MY21	ZN661YUA3MX365583	365583	94	670063100
Levante S MY21	ZN661YUA5MX365519	365519	95	670063100

Levante S MY21	ZN661YUA6MX365822	365822	95	670063100
Levante S MY21	ZN661YUA9MX365510	365510	94	670063100
Levante S MY21	ZN661YUA9MX365524	365524	94	670063100
Levante S MY21	ZN661YUA9MX365961	365961	95	670063100
Levante S MY21	ZN661YUAXMX365807	365807	95	670063100
Levante S GranLusso MY21	ZN661YUL2MX365804	365804	95	670063100
Levante S GranLusso MY21	ZN661YUL2MX366080	366080	95	670063100
Levante S GranLusso MY21	ZN661YUL5MX364713	364713	95	670063100
Levante S GranLusso MY21	ZN661YUL5MX364842	364842	94	670063100
Levante S GranLusso MY21	ZN661YUL5MX365585	365585	94	670063101
Levante S GranLusso MY21	ZN661YUL5MX366137	366137	95	670063100
Levante S GranLusso MY21	ZN661YUL6MX366079	366079	94	670063100
Levante S GranLusso MY21	ZN661YUL6MX366180	366180	95	670063100
Levante S GranLusso MY21	ZN661YUL7MX365572	365572	95	670063100
Levante S GranLusso MY21	ZN661YUL8MX366150	366150	95	670063100
Levante S GranLusso MY21	ZN661YUL9MX365573	365573	95	670063100
Levante S GranLusso MY21	ZN661YUL9MX365802	365802	95	670063100
Levante S GranSport MY21	ZN661YUS0MX366134	366134	95	670063100
Levante S GranSport MY21	ZN661YUS1MX366076	366076	95	670063100
Levante S GranSport MY21	ZN661YUS2MX366071	366071	95	670063100
Levante S GranSport MY21	ZN661YUS2MX366166	366166	94	670063100
Levante S GranSport MY21	ZN661YUS3MX366077	366077	95	670063100
Levante S GranSport MY21	ZN661YUS3MX366127	366127	95	670063100
Levante S GranSport MY21	ZN661YUS4MX365584	365584	95	670063100
Levante S GranSport MY21	ZN661YUS4MX366072	366072	95	670063100
Levante S GranSport MY21	ZN661YUS4MX366170	366170	95	670063100
Levante S GranSport MY21	ZN661YUS5MX366078	366078	95	670063100
Levante S GranSport MY21	ZN661YUS6MX366073	366073	95	670063100
Levante S GranSport MY21	ZN661YUS6MX366090	366090	95	670063100
Levante S GranSport MY21	ZN661YUS7MX365577	365577	94	670063100
Levante S GranSport MY21	ZN661YUS8MX363904	363904	95	670063100
Levante S GranSport MY21	ZN661YUS8MX365507	365507	94	670063100
Levante S GranSport MY21	ZN661YUS8MX366074	366074	95	670063100
Levante S GranSport MY21	ZN661YUS8MX366124	366124	95	670063100
Levante S GranSport MY21	ZN661YUS8MX366138	366138	94	670063100
Levante S GranSport MY21	ZN661YUS9MX365516	365516	95	670063100
Levante S GranSport MY21	ZN661YUS9MX366178	366178	95	670063100
Levante S GranSport MY21	ZN661YUSXMX365525	365525	95	670063100
Levante S GranSport MY21	ZN661YUSXMX366075	366075	95	670063100
Levante GTS MY21	ZN661ZUA0MX364381	364381	94	670146227
Levante GTS MY21	ZN661ZUA0MX364395	364395	94	670146227

Levante GTS MY21	ZN661ZUA0MX364428	364428	94	670146227
Levante Trofeo MY21	ZN661ZUA2MX366164	366164	95	670126312
Levante Trofeo MY21	ZN661ZUA3MX364181	364181	95	670126312
Levante GTS MY21	ZN661ZUA4MX364383	364383	94	670146227
Levante GTS MY21	ZN661ZUA4MX364397	364397	94	670146227
Levante Trofeo MY21	ZN661ZUA4MX364416	364416	95	670126312
Levante Trofeo MY21	ZN661ZUA4MX365579	365579	95	670126312
Levante GTS MY21	ZN661ZUA4MX365808	365808	95	670146227
Levante Trofeo MY21	ZN661ZUA4MX366148	366148	95	670126312
Levante Trofeo MY21	ZN661ZUA5MX364179	364179	95	670126312
Levante GTS MY21	ZN661ZUA6MX364384	364384	94	670146227
Levante GTS MY21	ZN661ZUA6MX365826	365826	95	670146227
Levante Trofeo MY21	ZN661ZUA6MX366135	366135	95	670126312
Levante Trofeo MY21	ZN661ZUA8MX366136	366136	95	670126312
Levante GTS MY21	ZN661ZUA8MX366444	366444	95	670146227
Levante GTS MY21	ZN661ZUA9MX364427	364427	95	670146227

Canada
Campaign #429
VIN List

Model	Complete VIN	VIN	Status	Part Number
Levante GranLusso MY21	ZN661XUL2MX365697	365697	95	670063100
Levante GranLusso MY21	ZN661XUL4MX365698	365698	95	670063100
Levante GranLusso MY21	ZN661XUL9MX364739	364739	95	670063100
Levante GranSport MY21	ZN661XUS3MX366123	366123	94	670063100
Levante S GranLusso MY21	ZN661YUL1MX366121	366121	96	670063100
Levante S GranSport MY21	ZN661YUS0MX366120	366120	95	670063100
Levante S GranSport MY21	ZN661YUS4MX366122	366122	94	670063100
Levante Trofeo MY21	ZN661ZUA1MX365703	365703	96	670126312
Levante Trofeo MY21	ZN661ZUA4MX365694	365694	95	670126312
Levante GTS MY21	ZN661ZUA6MX365695	365695	94	670146227

LATAM

Campaign #429

VIN List

Market Assistance	Model	Complete VIN	VIN	Status	Part Number
Brasile	Levante MY21	ZN6XU61B00X362639	362639	95	670063100
Brasile	Levante MY21	ZN6XU61B00X362640	362640	94	670063100
Brasile	Levante MY21	ZN6XU61B00X362641	362641	95	670063101
Brasile	Levante MY21	ZN6XU61B00X362642	362642	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B0MX366543	366543	94	670063100
Cile	Levante MY21	ZN6XU61B0MX366987	366987	95	670063100
Cile	Levante MY21	ZN6XU61B0MX366988	366988	95	670063100
Cile	Levante MY21	ZN6XU61B0MX366989	366989	95	670063100
Cile	Levante MY21	ZN6XU61B0MX366990	366990	95	670063100
Cile	Levante MY21	ZN6XU61B0MX366991	366991	95	670063100
Cile	Levante MY21	ZN6XU61B0MX367517	367517	95	670063100
Cile	Levante MY21	ZN6XU61B0MX367518	367518	94	670063100
Cile	Levante MY21	ZN6XU61B0MX367519	367519	94	670063100
Cile	Levante MY21	ZN6XU61B0MX367520	367520	95	670063100
Cile	Levante MY21	ZN6XU61B0MX367521	367521	95	670063100
Messico	Levante GranLusso MY21	ZN6XU61B0MX367577	367577	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B0MX367580	367580	94	670063100
Perù	Levante GranSport MY21	ZN6XU61B0MX368154	368154	94	670063100
Perù	Levante GranSport MY21	ZN6XU61B0MX368155	368155	94	670063100
Perù	Levante GranSport MY21	ZN6XU61B0MX368157	368157	94	670063100
Perù	Levante GranSport MY21	ZN6XU61B0MX368158	368158	95	670063100
Messico	Levante GranSport MY21	ZN6XU61B1MX366535	366535	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B2MX367578	367578	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B2MX367581	367581	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B3MX366536	366536	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B4MX367579	367579	95	670063100
Messico	Levante GranSport MY21	ZN6XU61B4MX367582	367582	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B5MX366537	366537	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B5MX366540	366540	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B6MX367583	367583	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B7MX366538	366538	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B7MX366541	366541	94	670063100

Messico	Levante GranLusso MY21	ZN6XU61B7MX367575	367575	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B9MX366475	366475	95	670063100
Messico	Levante GranLusso MY21	ZN6XU61B9MX366539	366539	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B9MX366542	366542	94	670063100
Messico	Levante GranLusso MY21	ZN6XU61B9MX367576	367576	94	670063100
Messico	Levante GranSport MY21	ZN6XU61B9MX366534	366534	94	670063100
Brasile	Levante S GranSport MY21	ZN6YU61B00X358786	358786	95	670063100
Brasile	Levante S GranSport MY21	ZN6YU61B00X362472	362472	95	670063100
Messico	Levante S GranSport MY21	ZN6YU61B0MX366983	366983	94	670063100
Cile	Levante S GranSport MY21	ZN6YU61B0MX366992	366992	94	670063100
Perù	Levante S GranLusso MY21	ZN6YU61B0MX367516	367516	95	670063100
Cile	Levante S GranSport MY21	ZN6YU61B0MX367522	367522	95	670063100
Perù	Levante S GranSport MY21	ZN6YU61B0MX368149	368149	94	670063100
Perù	Levante S GranSport MY21	ZN6YU61B0MX368150	368150	94	670063100
Perù	Levante S GranSport MY21	ZN6YU61B0MX368151	368151	94	670063100
Perù	Levante S GranSport MY21	ZN6YU61B0MX368152	368152	94	670063100
Perù	Levante S GranSport MY21	ZN6YU61B0MX368153	368153	95	670063100
Messico	Levante S GranLusso MY21	ZN6YU61B2MX366984	366984	95	670063100
Messico	Levante S GranLusso MY21	ZN6YU61B8MX367573	367573	94	670063100
Messico	Levante S GranSport MY21	ZN6YU61B9MX367574	367574	94	670063100