



Temporary Repair Practice

TRP Number: t2387	Revision: B	Released Date: 29-Jun-2021
B Series Valve Spring Progressive Damage TRP		Expiration Date (U.S. and Canada): 01-Dec-2021
		Expiration Date (International): 01-Dec-2021

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive / Industrial)

This is to revise and replace T2387-A, dated 13-Apr-21. This revision is to:

- 1. Update the note in the Other Claimables.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This TRP is being issued to provide supporting coverage for progressive damage on certain B Series engines due to valve spring failures. Where authorized, this TRP may provide for a replacement engine and related components needed to support the replacement engine. Additionally, this TRP may provide coverage for related progressive damage stemming from a valve spring failure, and associated labor.

Note : This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.
3. **must** have experienced a valve spring failure leading to progressive damage to the engine.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. As outlined in the Warranty Administration Manual (WAM), Pre-Authorization is required to initiate the replacement work. Call 1800-CUMMINS to obtain Pre-Authorization. Please Refer to Procedure 513-014 (/qs3/pubsys2/xml/en/procedures/111/111-513-014.html) for more details.

Note : For more details on Pre-Authorization, please Refer to Procedure 502-004 (/qs3/pubsys2/xml/en/procedures/111/111-502-004.html). If the link does **not** function properly, copy and paste the URL into your Internet Browser. 502-004 Preauthorization;
<https://quickserve.cummins.com/qs3/pubsys2/xml/en/procedures/111/111-502-004.html>

2. Where authorized, replace engine per the appropriate Service Manual.

Material Disposition

Materials removed as a result of this field action **must** be sent to ReCon.

Reimbursements

Parts

Note : This TRP provides for a replacement engine, and listed as INFO **ONLY**. In the event that a replacement engine is authorized due to progressive damage stemming from a valve spring failure, please refer to the notation and directives outlined in the Instructions Section and the Other Claimables section of this publication. Where authorized, additional Cummins parts required may be claimed within the parts section of the filing.

The following parts are covered under this field action:

Part Number	Quantity	Description
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Part Number	Quantity	Description
B6.7 ENGINE	1	REPLACEMENT ENGINE (INFO ONLY)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Other SRTs **not** listed, but are needed to complete the repair, or troubleshoot the failure, may be claimed if sufficiently explained in the claim narratives. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-101	Engine - Remove and Install (OPTIONAL)	
00-10C	Engine - Remove and Install (OBL ORION VII) (OPTIONAL)	
00-10D	Engine - Remove and Install (WITH EGR) (OBI ORION VIII) (OPTIONAL)	
00-10U	Engine - Remove and Install - B6.7 CM2350 B136C (OPTIONAL)	
00-10Z	Engine - Remove and Install (WITH EGR) (NABI 40LF) (OPTIONAL)	
00-115	Engine - Remove and Install (with EGR) (OPTIONAL)	
00-119	Engine - Remove and Install (NABL 40LF) (OPTIONAL)	
00-12L	Engine - Remove and Install B6.7 CM2450 B155B (OPTIONAL)	
00-1AK	Engine - Remove and Install - B6.7 CM2350 B121B (OPTIONAL)	
00-90X	Administrative time	

SRT Code	Description	Time (hrs)
99-901	Engine - Remove and Install (Komatsu Applications - QTY 20) (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : The replacement engine costs **must** be claimed in the Other Claimables section of the reimbursement filing. Please refer to the Warranty Administration Manual (WAM) for further guidance on Replacement Engine Reimbursements. Fluid top off may also be claimed here. Charges, handling allowance, and other costs **must** be documented and justified in the claim narrative. Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". An Engine Trade Out Form must be submitted. The purpose of the Engine Trade out Form is to initiate the administrative process to discontinue applicable coverage(s) associated with the original engine and transfer applicable coverage(s) to the replacement engine, and further provides full financial reimbursement for the replacement engine(s) through this field action.

Claim Instructions

For Cummins Dealers, claims for this TRP **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R

Claim Codes	
Description	Code
Failure Code:	WCHIPB

Attachments

Click here to see t2387_esn-list-a.xlsx

(/service/english/attachments/t2387_esn-list-a.xlsx)

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	CM2150
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	CM2150 SN
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	CM850
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	CM2250
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
Design Application	Market Application
Automotive	Automotive
Automotive	Automotive
Automotive	Automotive
Automotive	Automotive
Automotive	Automotive
Automotive	Automotive
Industrial	All
Industrial	All
Industrial	All
Industrial	All
Industrial	All

Document History

Date	Details
	Document Created; 01-Dec-2020
	Update SRT list and ESN List; 13-Apr-2021
	Update the note in the Other Claimables; 29-Jun-2021

Last Modified: 29-Jun-2021
