

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: October 25, 2021
TO: Mitsubishi Motors US Service and Parts Managers
RE: Camera Displays While Driving at Low Speed Under 6 MPH
TIN NO. TIN-21-54A-003

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AFFECTED VEHICLES: 2022 Outlander

PURPOSE: Improved Customer Satisfaction

Symptom

- ❖ Sonar activates with nothing in front of the vehicle at low speeds under 6 mph
- ❖ AV displays forward facing camera during times that aren't expected, such as:
 - Turning into a driveway
 - At stop lights

Action ➢ While in turn lanes near guard rails etc.

Refer to the Owner Manual prior to proceeding with the inspection:

- ❖ Instruments & Controls 2-23
 - Summary of features and options available
- ❖ Starting & Driving 5-164
 - Detailed description of system operation
 - Cautions of using the system
 - Limitations of the system
 - Settings available to deactivate the system if they choose

Inspection

- ❖ Verify the cleanliness of all sonar sensors
- ❖ Inspect mounting of sensors and look for any potential body damage that would impact the sensor aim
- ❖ Drive the vehicle to ensure sensor operation is normal
- ❖ Check for fault codes that could indicate a circuit failure and or component failure

Next steps

- ❖ If there is still concern after reviewing the Owner Manual and performing inspections for dirt debris and damage:
 - Perform further diagnostic steps per the service manual
 - Inspect the vehicle for diagnostic trouble codes that may provide further information
 - Call Techline after exhausting internal resources
 - Have ALL-DTC data & FFD available along with any other pictures or information that is significant and upload into the case prior to calling

Note: Please make sure to adhere to the Warranty Policy and Procedures for any claims submitted where a fault is determined.