

# Technical Service Bulletin

<b>Topic</b>	Rattle Rear Cabin Area - Seat Belt Assembly
<b>Market area</b>	Bentley: worldwide (2WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2040267/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing

## New customer code

Object of complaint	Complaint type	Position
occupant protection, passenger protection -> seat belts	noises, vibrations	
entire vehicle -> vehicle areas -> vehicle rear	noises, vibrations -> chattering	> no instruction <
entire vehicle -> vehicle areas -> vehicle rear	noises, vibrations -> vibrating	
entire vehicle -> vehicle areas -> passenger compartment	noises, vibrations -> vibrating	
entire vehicle -> vehicle areas -> passenger compartment	noises, vibrations -> chattering	
entire vehicle -> vehicle areas -> passenger compartment	noises, vibrations -> creaking	
entire vehicle -> vehicle areas -> passenger compartment	noises, vibrations -> noise	

## Vehicle data

### Continental GT derivatives

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	NPJ	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	NUG	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	QBH	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	QGS	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	QBH	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	QGS	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	NUG	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	NPJ	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	QGS	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	NUG	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	NPJ	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	QBH	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	NPJ	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	QBH	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	QGS	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	NUG	GTE
39316B	2015	E	Cont GT Speed 467/W128AG	CVAC	QGS	GTE
39322B	2014	E	Cont GT BY624 388/V8T8AG	CMMD	QGR	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	QGR	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	QBG	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	PES	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	NUH	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	NPH	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	PES	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	QBG	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	QGR	GTE
39323B	2015	E	Cont GT BY624 373/V8T8AG	CYCB	QGR	GTE

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	*	*	087094	097155		
SCB	***	**	*	*	*	040000	047337		

## Documents

Document name
master.xml

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## Condition

Rattle from rear of passenger compartment, rear quarter panel area

## Technical Background

Metal to metal contact between the front seat belt mounting plate and the seat belt reel housing can result in a rattle in the rear quarter panel area

## Production Solution

Addition of isolation pad

## Service

On receipt of a qualified customer complaint referencing rattle in one or both the rear quarter areas and that rattle can be attributed to the front seat belt mount assembly located in the rear quarter panel then carry out the following procedure. The procedure should be performed on both the right hand and the left hand front seat belt reel / mounting plate assembly's

1. Remove both front seat belt reel assembly's refer to workshop manual Rep. Gr 69 Front seat belts - To remove and fit

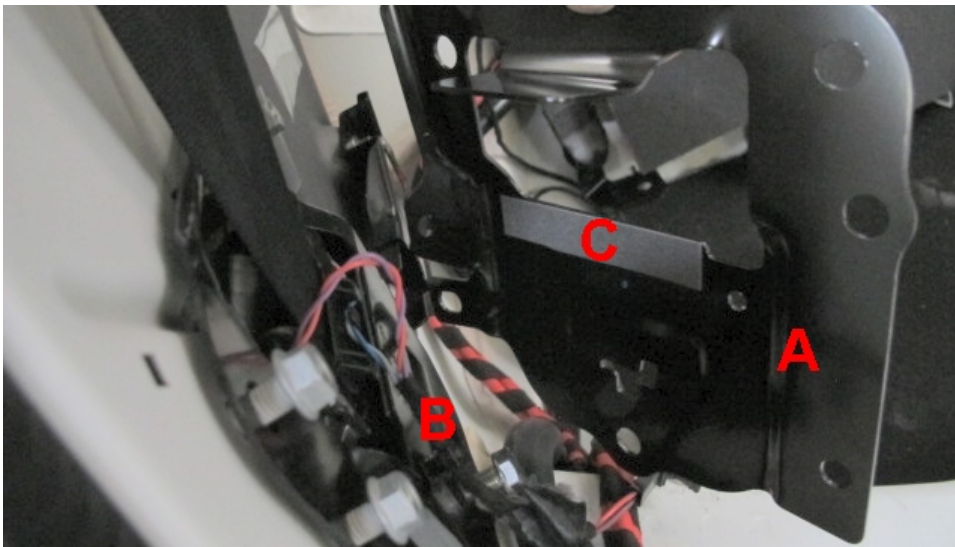


Figure 1

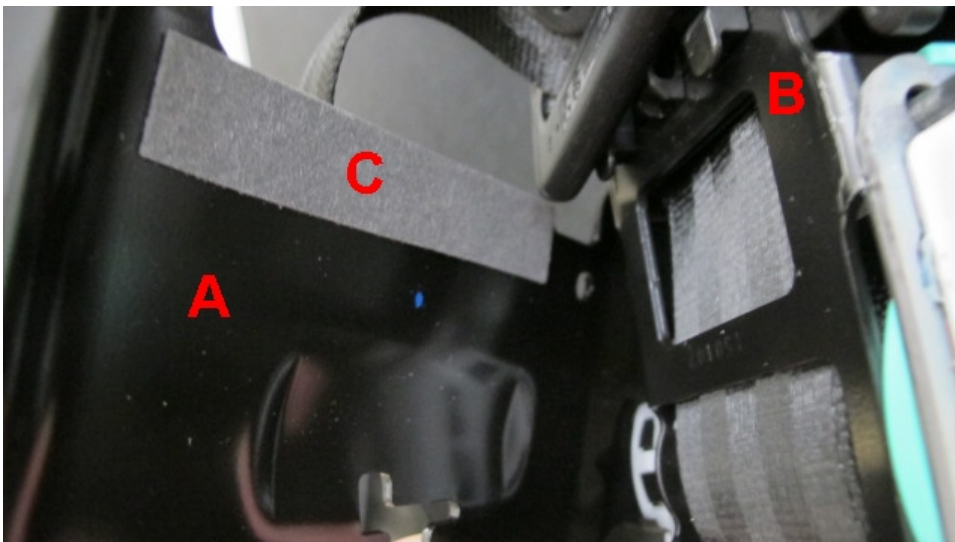


Figure 2

2. With the seat belt mounting plate (A) separated from the seat belt reel housing (B) apply isolation pad, part number 6N0971799 (C), to the inside face of the seat belt mounting plate (see Figure 1,2 and 3).



Figure 3

3. **Note:** Figure 3 depicts the correct location for the isolation pad service part 6N0971799. The isolation pad should be fitted flush with the top of the aperture in the mounting plate and must not encroach on the seat belt webbing clearance recess area D

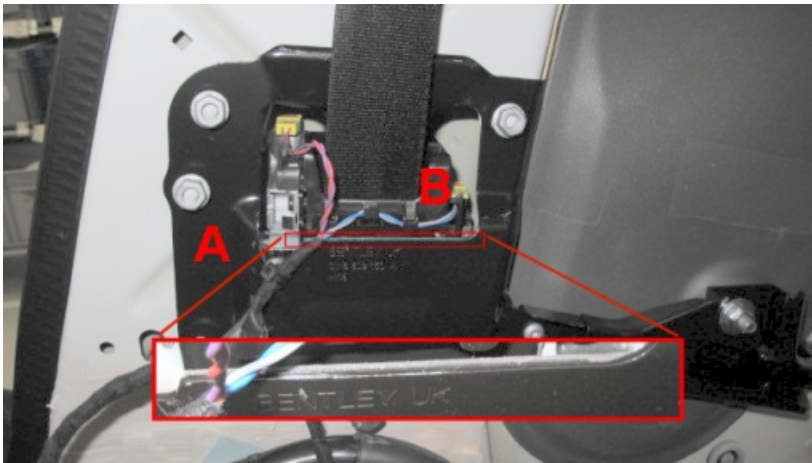


Figure 4

4. When refitted The isolation pad will be sandwiched between the seatbelt reel assembly (B) and the mounting plated A and should just be visible flush with the top of the aperture in the seat belt mounting plate (see Figure 4)

### Warranty

Warranty Type 110 or 910  
 Labour Operation Code 69 13 50 00  
 Damage Service Number 69 13  
 Damage Code 00 20  
 Location 001  
 Time 220 TU

### Required Parts and Tools

Part number	Description	Quantity
6N0971799	Foam pad	2