

VOLVO TRUCKS

DEALER BULLETIN



To: General Managers, Service Managers, Service Technicians, Warranty Managers

From: Volvo Trucks – Service

Date: October 31, 2021

Subject: Service Literature Published and Released in October, 2021

Bulletin: SLV21-010

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
SNV21-006	Remote Software Downloads	New

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
FSB 885-008	Refrigerator Door Unintentional Opening, Repair	New
FSB 211-003	Valve Cover Oil Leak at T Joint	New
FSB 366-005	Forward Looking Radar Shortage	New

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
S7617	Forward Looking Radar Shortage - Plug Inspection	New

RECALLS

BULLETIN #	TITLE	COMMENTS
SRA-V21-03	Safety Recall Alert DRL Non-Compliance	New
SRA-V21-04	Safety Recall Alert Cummins with Eaton Transmission	New
C6635	Safety Recall DRL Non-Compliance	New
C6637	Safety Recall Cummins with Eaton Transmission	New

VOLVO TRUCKS DEALER BULLETIN



CASE BASED REASONING (CBR)

NEW SOLUTIONS

SOLUTION #	TITLE
CBR-2120	Volvo VHD Models - Vehicle Will Not Start, PTO Active Message Displayed In Cluster, PTO Light On When PTO Switch Is Turned Off

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
CBR-420	Model Year 2017, 2018 - US17 GHG Engines-Unused Port On Exhaust Pipe For One Box System Installations	Updated tags and categories to improve searchability. Format improvements.
CBR-692	Lighting Control Module (LCM) Replacement - Refer To Technical Parts Information (TPI) 364 - 034 Control Unit	Removed link to obsolete TPI. Updated tags for improved searchability.
CBR-210	Volvo Chassis - Performance Bonus Guidelines (2010)	Repaired broken link. Updated tags for improved searchability.
CBR-903	Volvo Chassis - Crankcase Ventilation D12, D12A, D12B Volvo Engines	Repaired broken link. Updated tags for improved searchability.
CBR-99	Volvo Chassis 2008 And Up LED Headlight Conversion Programming Procedure	Updated tags and formatting for improved searchability.
CBR-114	Volvo Chassis - Enable The Fault Code, Diagnostic Trouble Code (DTC) Screen (Menu) In The Instrument Cluster (IC, Dash); Fault Code Screen (Menu) Missing From Driver Information Display (DID); Read Fault Codes (DTCs) In Cluster	Updated tags and formatting for improved searchability.
CBR-2148	Volvo Dynamic Steering - Diagnostic Trouble Codes - Electronic Control Unit, Event Information	New step added concerning hardware replacement.
CBR-124	Automated Manual Transmission Gearbox Will Not Shift To High Range After Gearbox Repair; MID 130 PSID 24 FMI 1, P1072-92 Unintentional Disengagement Of High Range - US07 And Newer Emissions, Model Year 2008 And Newer	Updated tags and formatting for improved searchability.
CBR-2145	Volvo Chassis - Front Radar Supply Chain Constraints	Updated to reflect the release of FSB 366-005.
CBR-442	Any Powertrain Component (Engine, Transmission, Differential) Requiring Programming (System Updating) Due To A (Change / Changeover / Swap / Feature Addition / Deletion) Requires Technical Support Service Case	Withdrawn. Solution is no longer needed