

Technical product information

Topic	Unusual air suspension behaviour when the vehicle is static
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064555/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> shock absorber/suspension control -> roll compensation	functionality -> defective function sequence	
running gear -> adaptive suspension, pitch and roll compensation	functionality	
running gear -> adaptive suspension, pitch and roll compensation	dimensional accuracy	

New workshop code

Object of complaint	Complaint type	Position
electrical power, electric system, data transfer -> battery management -> de-energise	functionality -> cannot be activated	
electrical power, electric system, data transfer -> power supply -> high-voltage battery	electrics -> voltage too high	

Vehicle data

New Continental GT /GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*

Documents

Document name
master.xml



Figure 2



Figure 3

2) In the event that one or both of the rear shock absorbers are as shown/described - Replace the affected shock absorber as Per Rep.Gr 42

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Within the rear shock absorber replacement procedure there are single use items which must be replaced and not reused. Ensure that new replacements are available prior to starting this procedure

Warranty accounting instructions

Time to replace x1 Rear damper

Warranty type - 110 or 910

Damage Service Number 42 93

Damage Code 00 10

Labour

Labour Operation Code 42 93 19 00

Time 50 TU

Time to replace x2 Rear dampers

Labour Operation Code 42 93 20 00

Time 90 TU

Parts information

Refer to the ETKA parts catalogue

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