



Temporary Repair Practice

TRP Number: t2467	Revision:	Released Date: 23-Sep-2021
B6.7 MY17-19 Extended Warranty TRP for Specific Fault Codes on Hybrid Bus with Allison Transmission		Expiration Date (U.S. and Canada): 29-Jul-2022
		Expiration Date (International): 29-Jul-2022

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Temporary Repair Practice is being issued to address failures related to fault codes 3748, 3749, 6459, 6463, and/or 3361 on certain B6.7 CM2350 Hybrid Bus engines with Allison Transmission Systems **only**. This TRP authorizes certified repair locations to repair failures due to the listed fault codes where troubleshooting lead to a confirmed failure of the components related to the listed fault codes.

Note : This TRP **only** applies to engines that are no longer covered by a Cummins Base, Extended, or Emissions warranty program. If a Cummins coverage is available for the failed component, the claim should be filed to the coverage that gives the most benefit to the Customer.

Action

In order to qualify for repair under this field action, an engine:

1. **Must** have NO existing coverage, and
2. **Must** show as OPEN on QuickServe® Online for this field action, and
3. **Must** be coupled with Allison Transmission system, and
4. **Must** experience a failure due to one or more of the following fault codes: 3748, 3749, 6459, 6463, 3361.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. For NOx sensor failures, replace the intake NOx sensor using service procedure 019-463 and/or replace the outlet NOx sensor using service procedure 019-451 in Cummins Service Manual 5411223 for B6.7 CM2350 B121B engines.
2. For FC3361, perform the actions listed in the troubleshooting tree, including applicable TSBs and highlighted Service procedures, as required.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
432686400RX	1	SENSOR, NOX SO (OPTIONAL)
432686700RX	1	SENSOR, NOX EO (OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
10-099	AIR INTAKE CONNECTION - REMOVE AND INSTALL - B6.7 CM2350 B121B (OPTIONAL)	
19-0E6	Intake Manifold Pressure/Temperature Sensor - Remove and Install - B6.7 CM2350 B121B	

SRT Code	Description	Time (hrs)
19-0NN	AFTERTREATMENT INTAKE NOX SENSOR - REMOVE AND INSTALL - B6.7 CM2350 B121B (OPTIONAL)	
19-0NP	AFTERTREATMENT OUTLET NOX SENSOR - REMOVE AND INSTALL - B6.7 CM2350 B121B (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial

Claim Instructions

For Cummins Dealers, claims for this TRP **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WYNEBA

Attachments

[Click here to see t2467_esn-list.xlsx](#)

(/service/english/attachments/t2467_esn-list.xlsx)

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
Design Application	Market Application
Automotive	Bus

Document History

Date	Details
	Document creation; 23-Sep-2021

Last Modified: 23-Sep-2021