

# Technical product information

<b>Topic</b>	Unable to set the passenger side exterior mirror memory when reversing
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2063353/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

## New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> exterior mirror -> door mirror	noise, vibration -> noise	
body fixtures and fittings -> exterior mirror control	functionality	

## New workshop code

Object of complaint	Complaint type	Position
body fixtures and fittings -> exterior mirror -> door mirror	noise, vibration -> noise	left
body fixtures and fittings -> exterior mirror -> door mirror	noise, vibration -> noise	right
body fixtures and fittings -> exterior mirror -> door mirror	functionality -> without function / defect	left
body fixtures and fittings -> exterior mirror -> door mirror	functionality -> without function / defect	right

# Vehicle data

## New Continental GT/GTC

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*

# Documents

Document name
master.xml

## Unable to set the passenger side exterior mirror memory when reversing

### Customer statement / workshop findings

Unable to set the passenger side exterior mirror memory when reversing (as per the instructions within the owner handbook)

### Technical background

Refer to the Customer information section of this TPI

### Production change

Owner handbooks for later vehicles/models will be revised

Amended owner handbooks or addendums will not be available for this particular issue

### Measure

Not applicable

### Customer information

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#### Memory for passenger side exterior mirror (when reversing)

If the rotary knob for adjusting the exterior mirror is positioned towards the passenger side, When R-Reverse is selected the front passenger side exterior mirror automatically moves to a pre-programmed position. This provides a better rearward view when parking.

The following procedure should be followed to store the mirror position:

- 1) Switch on the ignition and start the engine
- 2) Turn the mirror adjustment knob to the passenger side position
- 3) Select reverse gear
- 4) Adjust the front passenger exterior mirror to show, the kerb area for example
- 5) Carry out the reversing manoeuvre
- 6) Use the gear selector lever to select another gear and drive off as normal. The new position will be saved when the lever is moved out of reverse position

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NOTE: If a forward gear lever is not selected then an ignition cycle is required to store the new position