

# McLaren Elva – Door Gas Strut Mounting Point Application of Bonded Brace

**Bulletin type:** Service Campaign  
**Campaign reference:** SCB 26 A 002  
**Attention:** Retailer Service Managers, Retailer Service Advisors and Retailer Technicians  
**Affected vehicles:** McLaren Elva  
**Situation:** Preventative action for the door gas strut mounting point  
**Procedure:** Action affected vehicles on the next Retailer visit  
**Date:** 14<sup>th</sup> October 2021

This service bulletin will cover:

1. Overview
2. Parts Information
3. Procedure
4. Warranty Information

## 1. Overview

Through continuous product quality monitoring, McLaren has identified a potential risk of failure of the door gas strut mounting point of McLaren Elva vehicles. Therefore, a containment rework procedure has been released for all affected vehicles.

A countermeasure rework procedure has also been made available in the event of a failure of the door gas strut mounting point being identified.

## 2. Parts Information

The following parts are required to carry out the rework procedure as needed. All parts are available to order via Unipart.

Containment rework:

Part Number	Part Description	Quantity
OORM035	Rivet 5 x 25 A2 Stainless	4
26AD337SP	Cowl brace - Right	1
26AD336SP	Cowl Brace - Left	1

Countermeasure rework:

Part Number	Part Description	Quantity
0ORM035	Rivet 5 x 25 A2 Stainless	6
26AD349SP	Cowl brace - Right	1
26AD348SP	Cowl Brace - Left	1
26AD352SP	Jig pin	2

### 3. Procedure

To perform the required work, document SCB 26 A 002 WI (Containment Rework) has been attached with this Bulletin containing the relevant work instructions and care points to ensure the required work is carried out to bring the vehicle up to the latest manufacturing standard.

Upon inspection of the gas strut mounting point, should you find a substrate failure, perform the required work as outlined in document SCB 26 A 002 WI-2 (Countermeasure Rework) also attached to this Bulletin.



Example of substrate failure

#### 4. Warranty Information

Submit a claim to the Warranty department following completion of the work, using the following details.

Containment rework:

Labour Time Description	Repair Time
Pre-works	3.20 hours
Containment	1.50 hours

Countermeasure rework:

Labour Time Description	Repair Time
Pre-works	3.20 hours
Countermeasure	3.0 hours

**Care Point:** The work instructions and related labour times may be different from work instructions in the Service Information System (SIS). When you do this work you must refer only to the advice in this bulletin.

#### 5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle.

Your Regional Aftersales Manager will also contact you with a list of affected vehicles.

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

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