INTERACTIVE NETWORK

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|---------|---|----|------|------------|----|----|------|
| From | Brad Ortloff, Manager of Auto Campaigns and Recalls | | | | | | |
| Subject | UPDATE-Stop Sale/Emissions Recall: 2020 Accord, Accord Hybrid Fuel Tank | | | | | | |

DATE: October 28, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Emissions Recall: 2020 Accord, Accord Hybrid Fuel Tank

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, October 28, 2021, parts are available for the 2020 Accord model via open order under the following service bulletin:

• 21-076, Emissions Recall: 2020 Accord and Accord Hybrid Fuel Tank

This bulletin includes parts, repair, and warranty information related to this recall

<u>REPAIR</u>

Replace the fuel tank.

TOOLS

There are no special tools needed for this recall.

SUMMARY

On March 12, 2021, American Honda announced a stop sale and emissions recall for certain 2020 Accord and 2020 Accord Hybrid units. During the manufacturing of certain fuel tanks, a protective layer was not properly applied. An improperly manufactured fuel tank may cause the release of evaporative emissions at a rate that exceeds state and federal standards.

On September 7, 2021, parts became available for the affected Accord Hybrid units in this recall under service bulletin 21-076. Please note that all affected units for this recall now have parts available for repair.

Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are **affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.