# **TECHNICAL TOPICS BODY/CHASSIS**





## Reduced or Lack of Steering Assistance on Start-up

### 21MY RR Evoque, Discovery Sport, E-PACE

#### Customer Voice:

Customers may experience a reduced or lack of power steering assistance, with a "Steering Assistance Reduced" message displayed on the instrument cluster.

#### Technical Description:

The steering assistance will drop to 50% for 10 seconds and then 0% but after the ignition is cycled the steering assistance and related features will return to normal, due to an issue with the Power Steering Control Module (PSCM) software robustness.

#### Status:

- New PSCM software has been created to address this concerned, released on PATHFINDER 345.
- Update Prior to Sale Campaign UPS8021-1B / Service Action N614NAS1 (Land Rover) and UPS7921-1B / Service Action H367NAS1 (Jaguar) has been launched to proactively address this concern.
- SSM 75542 (Land Rover) and 75357 (Jaguar) has been published to address this concern.















