

PARTS CIRCULAR

Attention: Parts Manager
Inventory

October 27, 2021

Special Notice SM 13-2021 VWMEX:

- 02GJ-920-310 (Instrument Cluster)
- 2GJ-920-410

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 11/10/2021.

Parts with manufacturing code G6N must have an additional certification label. The G6N instrument clusters that are missing the certification label must be returned. All other variants are OK to use. Examples of “OK” and “NOT OK” part are listed below.



Your cooperation in using the following claims procedures is appreciated:

1. File a separate “Claim with Return” selecting “Dir Sup. Req. Return” under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.