


TECHNICAL TOPICS

ELECTRICAL



Wireless Phone Charging Concerns	2020 – 2022 Defender, Discovery, Discovery Sport, Evoque, Velar, E-Pace, F-Pace, I-Pace, XF, fitted with Wireless phone charging
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none">– The wireless phone charger is not working with iPhone 12 <p><u>Technical Description:</u></p> <ul style="list-style-type: none">– iPhone 12 may not work with the wireless charging pad in some models. This affects both NGI and PIVI vehicles.– Depending on the installed hardware, software and/or module replacement may be required <p><u>Status:</u></p> <ul style="list-style-type: none">– Pathfinder Guided Diagnostics needs to be performed for this issue. The guided diagnostics will compare the hardware/software installed and recommend either a software update, or hardware replacement based on current configuration.– SSM 75426 / SSM 75427 have also been released for this concern.	 A photograph showing the interior of a vehicle, specifically the center console area. A smartphone is placed on a wireless charging pad. The gear shift is visible, and the instrument cluster in the background shows digital displays with numbers like 19.5 and 21.0.

